

Carlyon Parish Neighbourhood Plan Residential Questionnaire Response Analysis

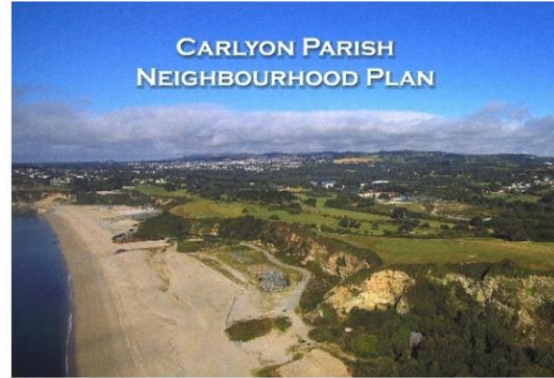


Background

The residential questionnaire, issued in June 2017, has been designed to determine a high-level assessment of the key planning concerns of parish residents and what topics they wish to see contained as policy within the NDP.

- The questionnaire is a **preparatory step to producing a more detailed questionnaire** that will be issued in Q4 2017
- A total of **737 questionnaires were issued** to all households in the Parish:
 - Carlyon Bay Ward: 594
 - Tregrehan Ward: 143
- A total of **118 questionnaires were returned** (16% return rate):
 - Carlyon Bay Ward: 77
 - Tregrehan Ward: 15
 - Address withheld: 26

Structure of Questionnaire



The questionnaire was issued along with a brochure explaining the concept of a Neighbourhood Development Plan.

Question 1
What do you love about living in Carlyon Parish?

Open Question

Question 2
What could be improved about Carlyon Parish?

Open Question

Question 3/4
Is producing an NDP for the parish a good idea?

Open Question

Question 5
Which topics should be policies within the NDP?

14 Possible Options

Question 6
What other topics should be covered?

Open Question

Question 1:

What do you love about living in Carlyon Parish?

159 comments, over 118 questionnaires, have been recorded against 8 categories.



Question 1: What do you love about living in Carlyon Parish?

Responses to this question have been classified under the following 8 categories:

1 Rurality/green space/coast/peaceful

5 Shopping/restaurant facilities

2 Proximity to St Austell Facilities

6 Beach/Leisure/Play Facilities

3 Community

7 Wildlife

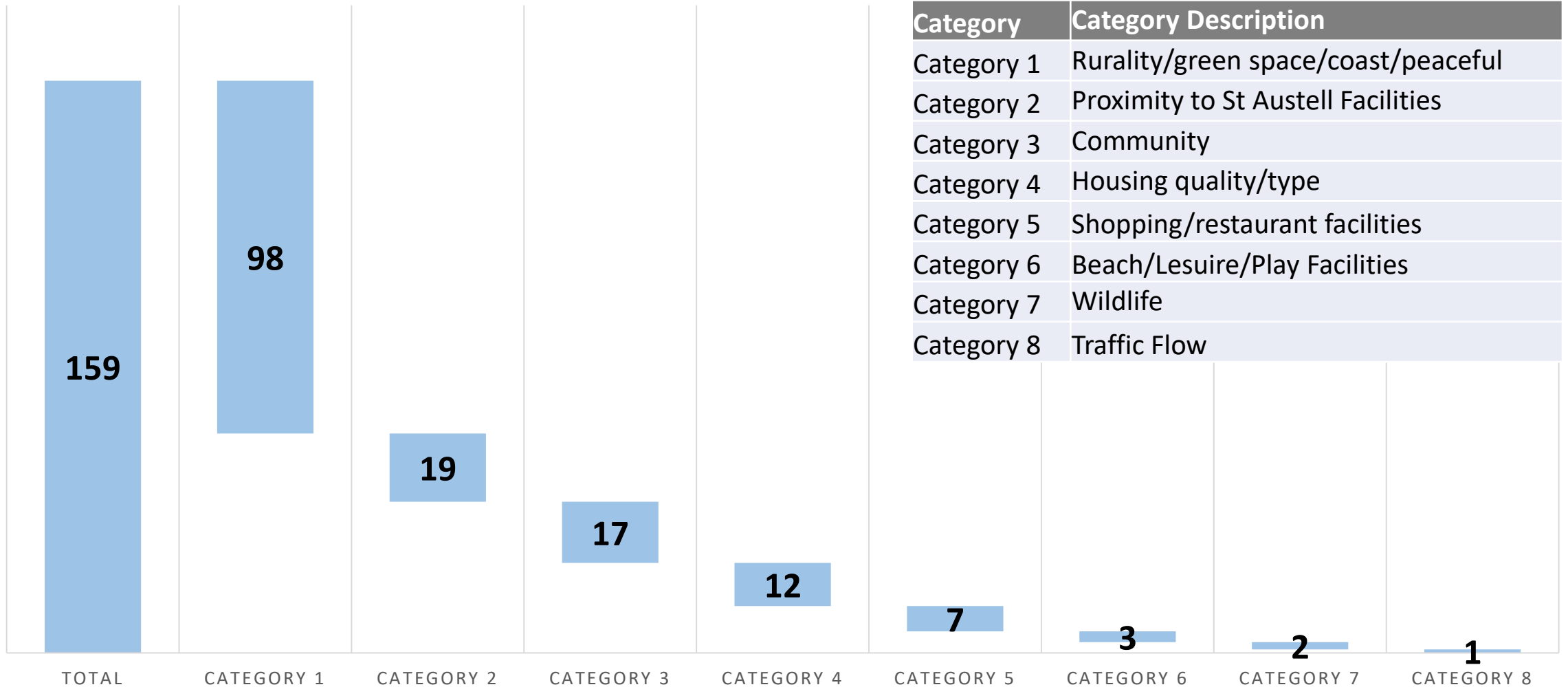
4 Housing quality/type

8 Traffic Flow

The categories were determined by pre-reading all questionnaires to assign key concepts

Question 1: What do you love about living in Carlyon Parish?

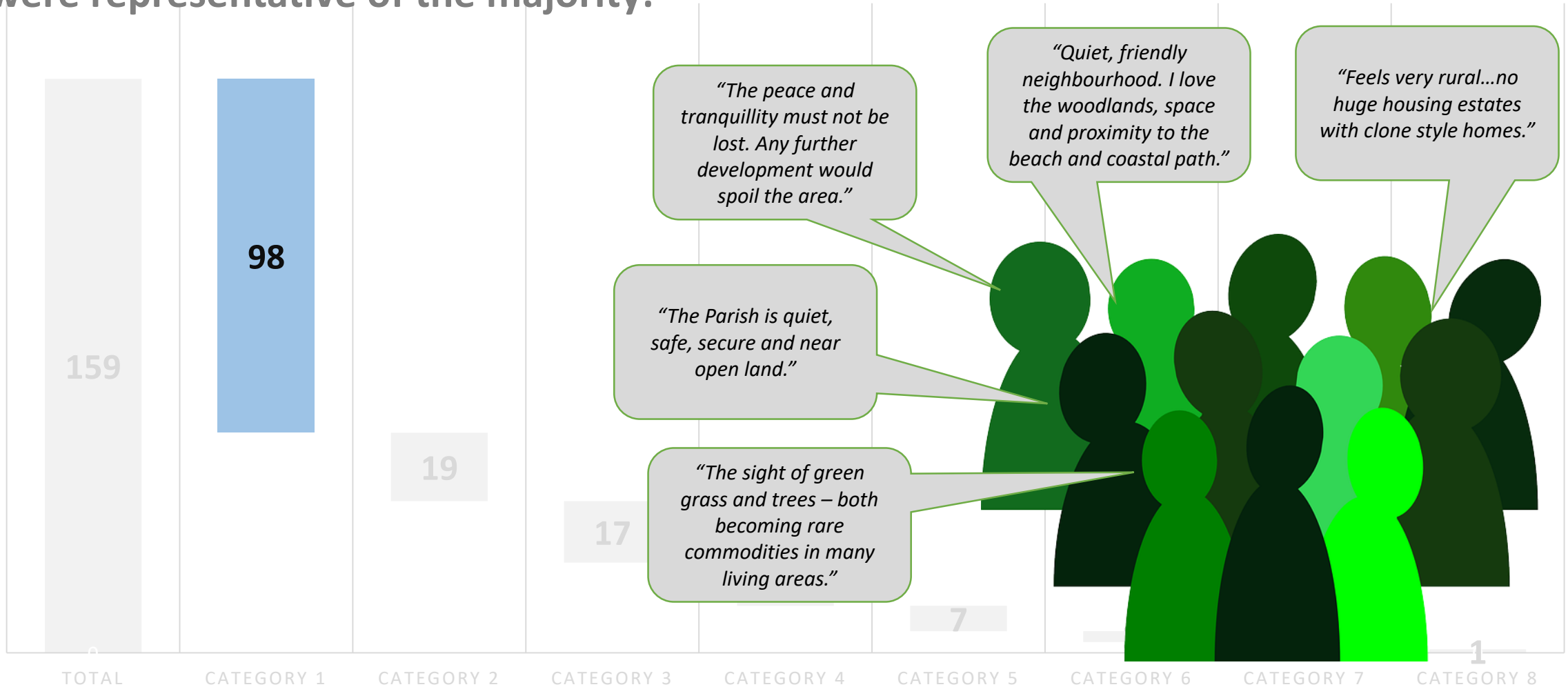
159 comments across the 118 questionnaires were recorded as follows:



Question 1: What do you love about living in Carlyon Parish?

For the largest category, 'Rurality/green space/coast/peaceful' the following comments were representative of the majority:

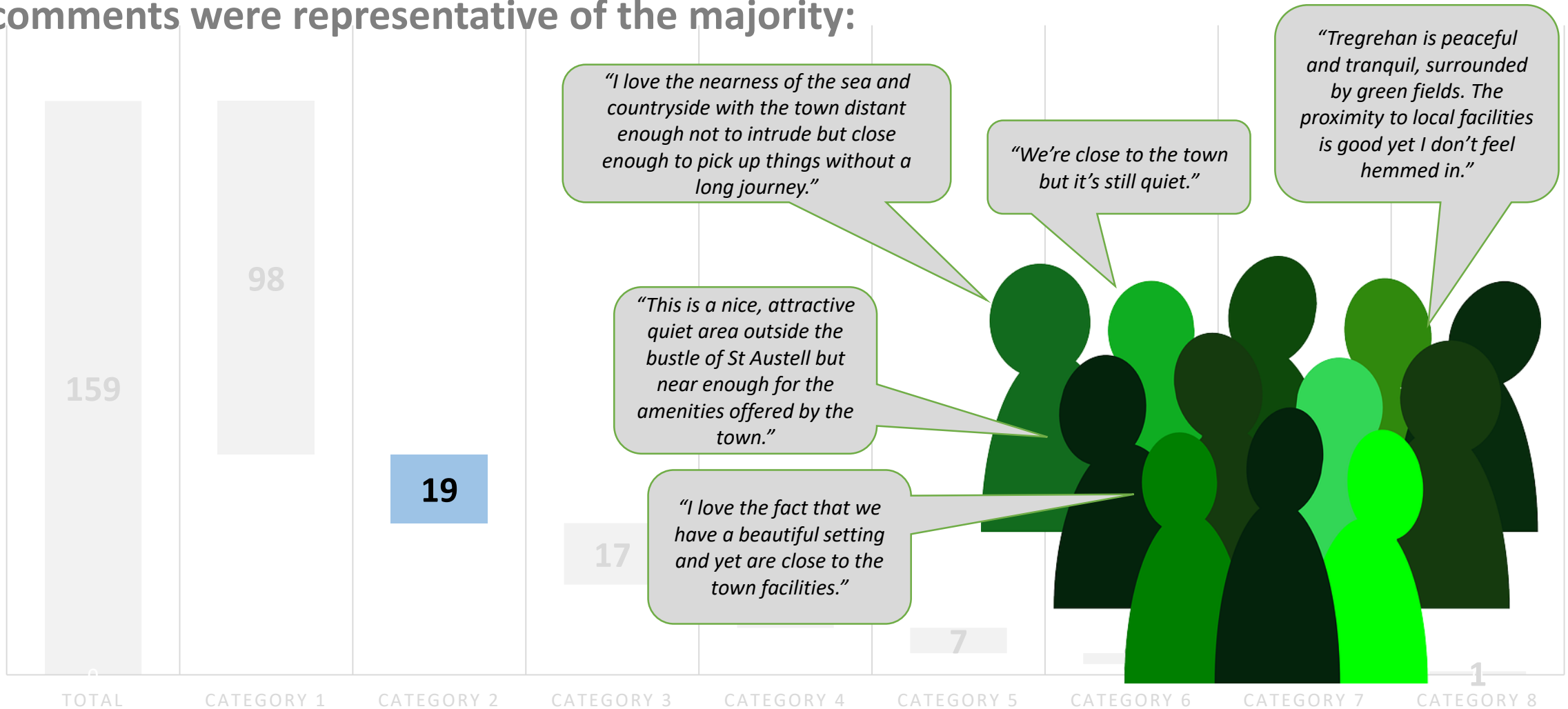
Question 1



Question 1: What do you love about living in Carlyon Parish?

For the second largest category, 'Proximity to St Austell Facilities' the following comments were representative of the majority:

Question 1



Question 2:

What could be improved about Carlyon Parish?

163 comments, over 118 questionnaires, have been recorded against 12 categories



Question 2: What could be improved about Carlyon Parish?

Responses to this question have been classified under the following 12 categories:

1 Traffic Flow/reduction/calming/parking

5 Shopping/restaurant facilities

9 Increase of development

2 Protection of Character - control of housing quantity/quality/type

6 Community Facilities

10 Improved Broadband

3 Beach/Leisure/Play Facilities

7 Community Events

11 Protection of public green spaces

4 Public area maintenance

8 Public transport

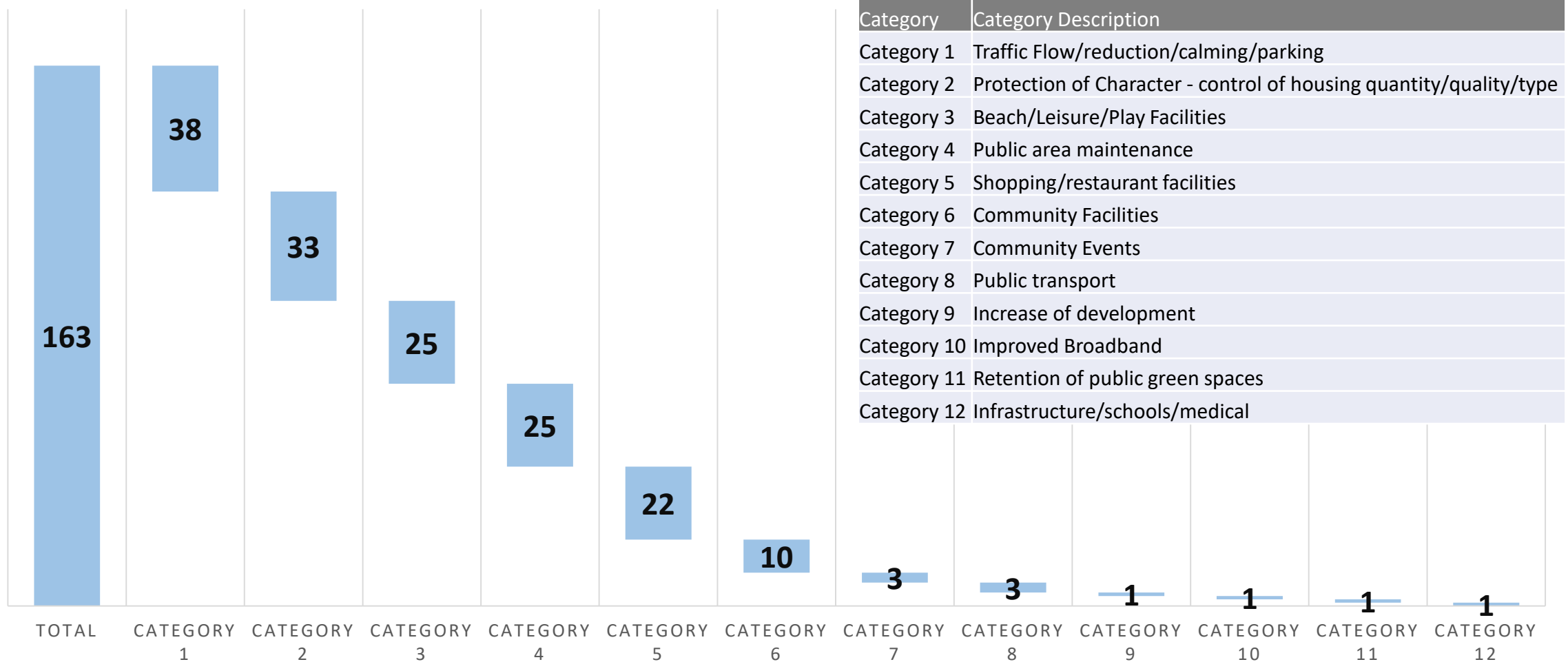
12 Infrastructure/schools/medical

The categories were determined by pre-reading all questionnaires to assign key concepts

Question 2: What could be improved about Carlyon Parish?

163 comments across the 118 questionnaires were recorded as follows:

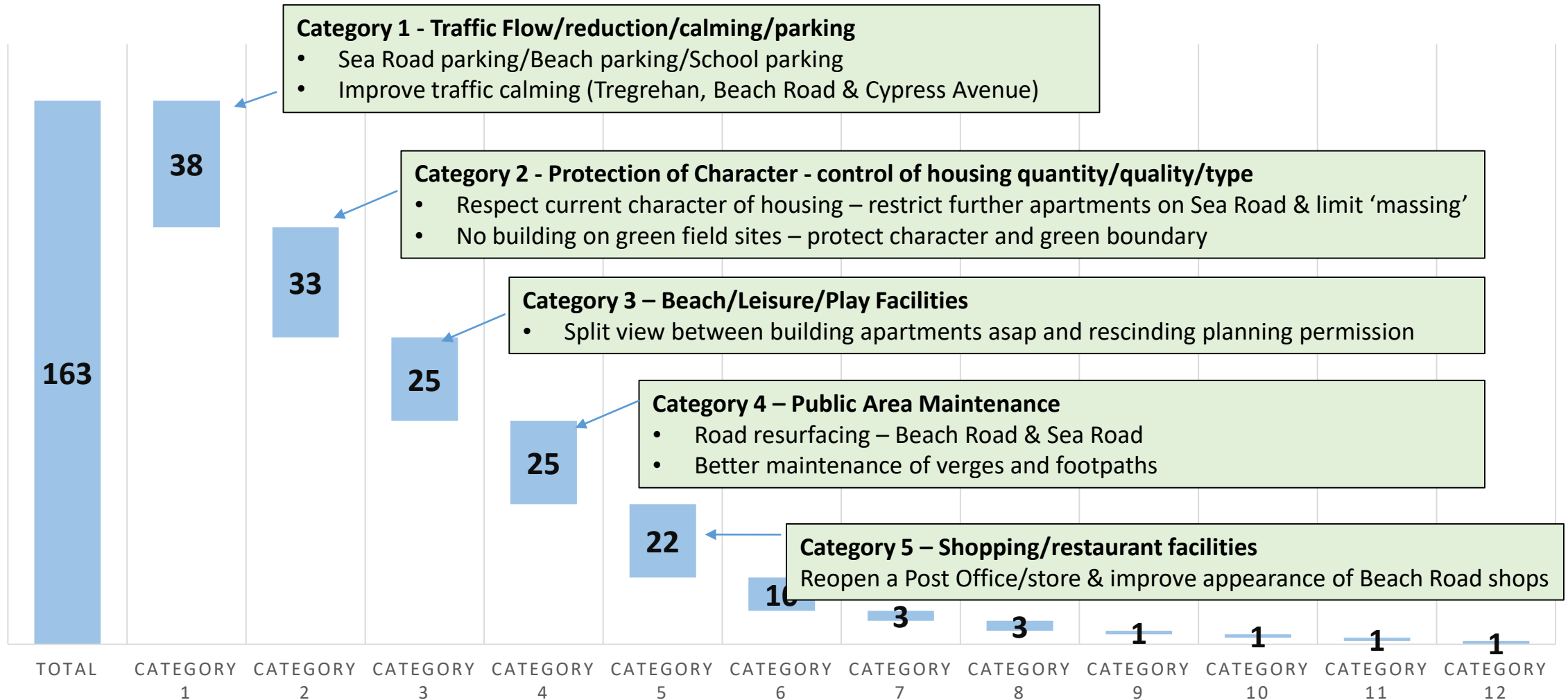
Question 2



Question 2: What could be improved about Carlyon Parish?

There are 8 'hot' topics consistently raised:

Question 2



Question 3 & 4:

Is producing an NDP for the parish a good idea?



Question 3 & 4: Is producing an NDP for the parish a good idea?

Overview

Of the 118 questionnaires returned, this question was answered as follows:

- Yes: 107
- No: 4
- Not Answered: 7

Of the 107 that answered yes, the majority highlighted the areas for improvement that they specified in question 2, or referenced that they agreed with having a consensus local view being controlled at a local level.

Of the 4 that answered no, the following reasons were given:

- No faith in County/Town councillors and planners adhering to the plan
- The plan may encourage development

Question 5:

Which topics should be policies within the NDP?

Of the 118 questionnaires returned, 4 did not complete question 5.



Question 5: Which topics should be policies within the NDP?

Method of Assessment

Question 5 was a closed question with 14 options to select as follows:

Landscape | Open spaces | Housing design | Housing Numbers | Type of housing | Location of development | Community facilities |
Transport/traffic | Recreation facilities | Wildlife | Second Homes | Economy/Jobs | Education/skills | Historic heritage

Respondents were asked to answer yes/no against which topics they would like included in the plan and also to rank their top 4 preferences.

Scoring

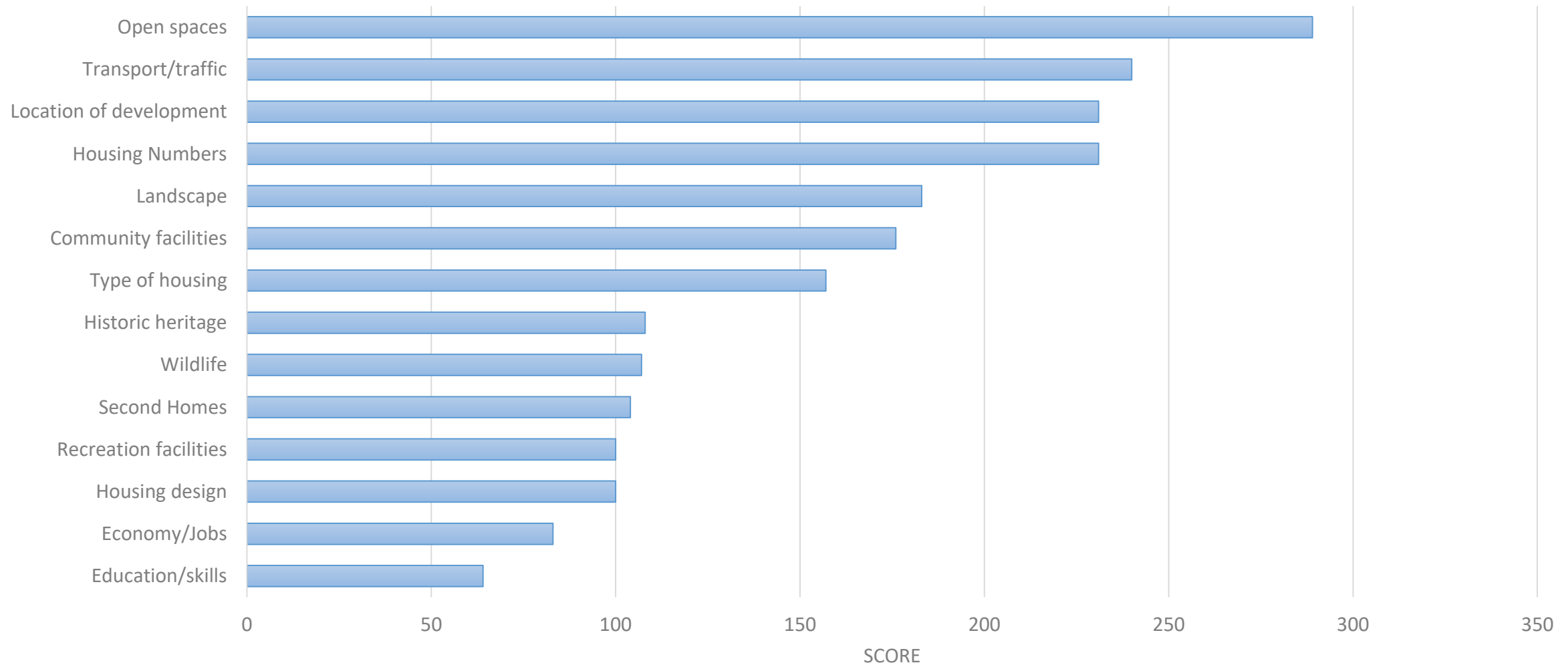
The following scoring methodology has been applied:

- Yes (Rank 1): 5 points
- Yes (Rank 2): 4 points
- Yes (Rank 3): 3 points
- Yes (Rank 4): 2 points
- Yes: 1 point
- No/Blank: 0 points

Please Note: Some respondents duplicated rankings i.e. ranked all questions from 1 to 4. In these instances only one ranking was allocated based on the first option ranked.

Question 5: Which topics should be policies within the NDP?

The following chart shows the score for each option in descending order:



Question 6:

What other topics should be covered in the NDP?

99 comments, over 118 questionnaires, have been recorded against 18 categories



Question 6: What other topics should be covered in the NDP?

Responses to this question have been classified under the following 18 categories:

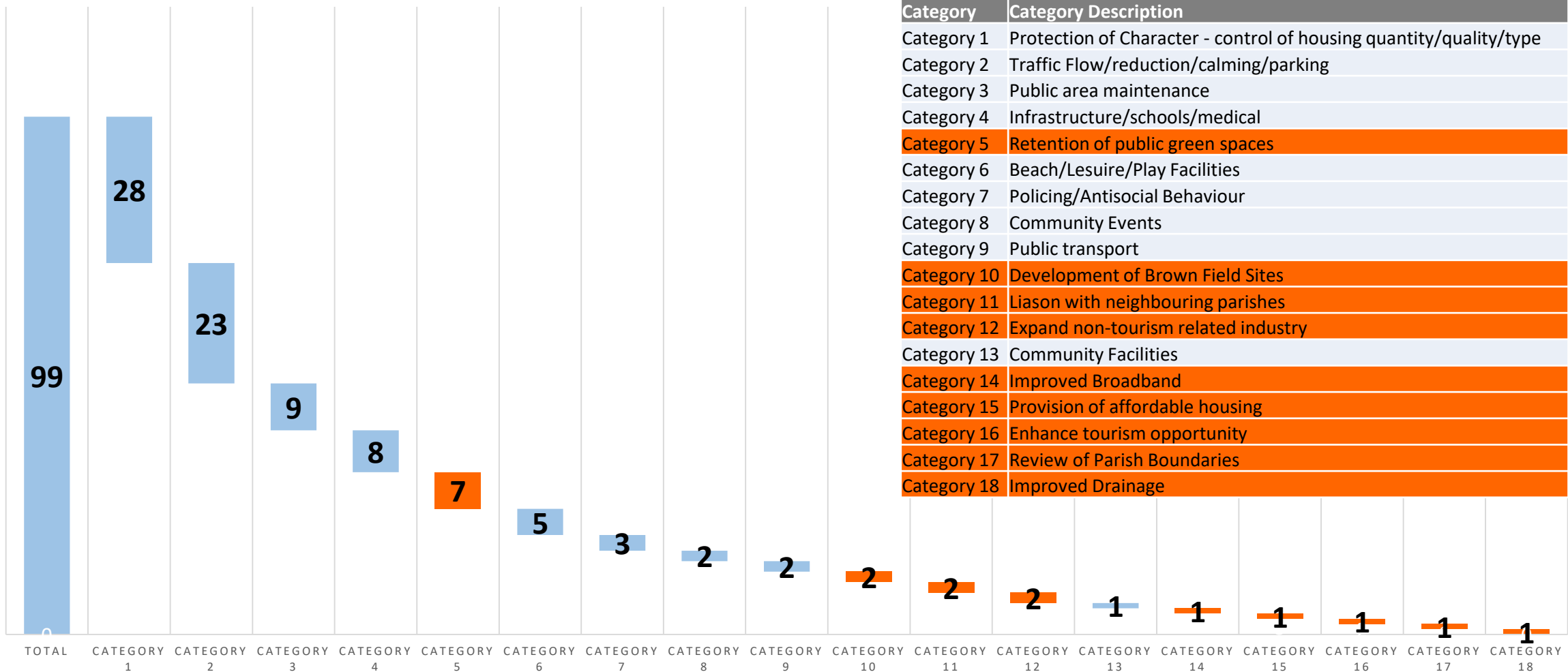
- | | | | | | |
|---|--|----|-------------------------------------|----|---------------------------------|
| 1 | Protection of Character - control of housing quantity/quality/type | 7 | Policing/Antisocial Behaviour | 13 | Community Facilities |
| 2 | Traffic Flow/reduction/calming/parking | 8 | Community Events | 14 | Improved Broadband |
| 3 | Public area maintenance | 9 | Public transport | 15 | Provision of Affordable Housing |
| 4 | Infrastructure/schools/medical | 10 | Development of Brown Field Sites | 16 | Enhance Tourism Opportunity |
| 5 | Protection of public green spaces | 11 | Liaison with neighbouring parishes | 17 | Review Parish Boundaries |
| 6 | Beach/Leisure/Play Facilities | 12 | Expand non-tourism related industry | 18 | Improved Drainage |

The **categories** are additional topics not previously referenced in other answers

Question 6: What other topics should be covered in the NDP?

99 comments across the 118 questionnaires were recorded as follows:

Question 6



Concluding Comments

To be discussed/agreed in NDP
Steering Meeting on 13th Sep



Concluding Comments

High level concluding comments:

The main topics residents want to see addressed are:

- Traffic Flow/reduction/calming/parking
- Protection of Character - control of housing quantity/quality/type

Concerns over the following topics are very limited:

- Education/skills | Economy/jobs | Expansion of industry and tourism | Affordable housing

Additional topics we may wish to address include:

- Infrastructure/schools/medical
- Improvement of Beach Road Shops
- Provision of community facilities

In the essence of comments, Tregrehan and Carlyon Bay are broadly aligned i.e. people enjoy and want to protect the countryside/coast combined with the peace and quiet.