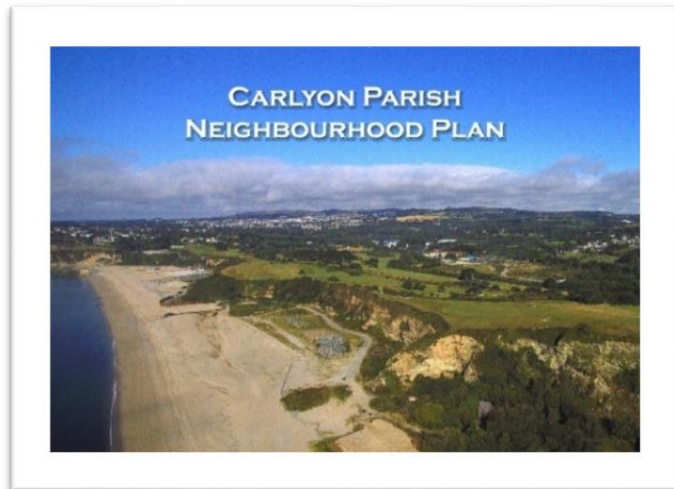


# Carlyon Parish Neighbourhood Plan

## FIRST Residential Questionnaire Response Analysis

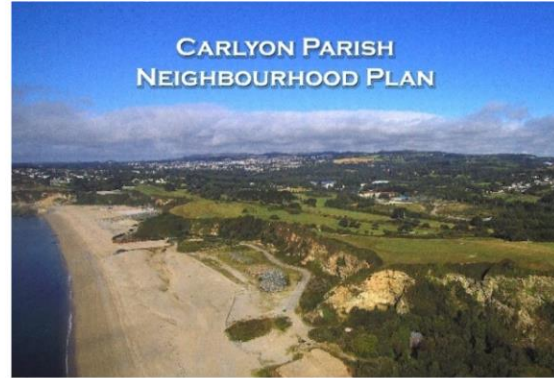


# Background

The **FIRST** residential questionnaire, issued in June 2017, has been designed to determine a high-level assessment of the key planning concerns of parish residents and what topics they wish to see contained as policy within the NDP.

- The questionnaire is a **preparatory step to producing a more detailed questionnaire** that will be issued in Q4 2017
- A total of **737 questionnaires were issued** to all households in the Parish:
  - Carlyon Bay Ward: 594
  - Tregrehan Ward: 143
- A total of **118 questionnaires were returned** (16% return rate):
  - Carlyon Bay Ward: 77
  - Tregrehan Ward: 15
  - Address withheld: 26

# Structure of Questionnaire



The questionnaire was issued along with a brochure explaining the concept of a Neighbourhood Development Plan.

**Question 1**  
What do you love about living in Carlyon Parish?

Open Question

**Question 2**  
What could be improved about Carlyon Parish?

Open Question

**Question 3/4**  
Is producing an NDP for the parish a good idea?

Open Question

**Question 5**  
Which topics should be policies within the NDP?

14 Possible Options

**Question 6**  
What other topics should be covered?

Open Question



## Question 1:

**What do you love about living in Carlyon Parish?**

---

**159 comments, over 118 questionnaires, have been recorded against 8 categories.**



# Question 1: What do you love about living in Carlyon Parish?

Responses to this question have been classified under the following 8 categories:

1 Rurality/green space/coast/peaceful

2 Proximity to St Austell Facilities

3 Community

4 Housing quality/type

5 Shopping/restaurant facilities

6 Beach/Leisure/Play Facilities

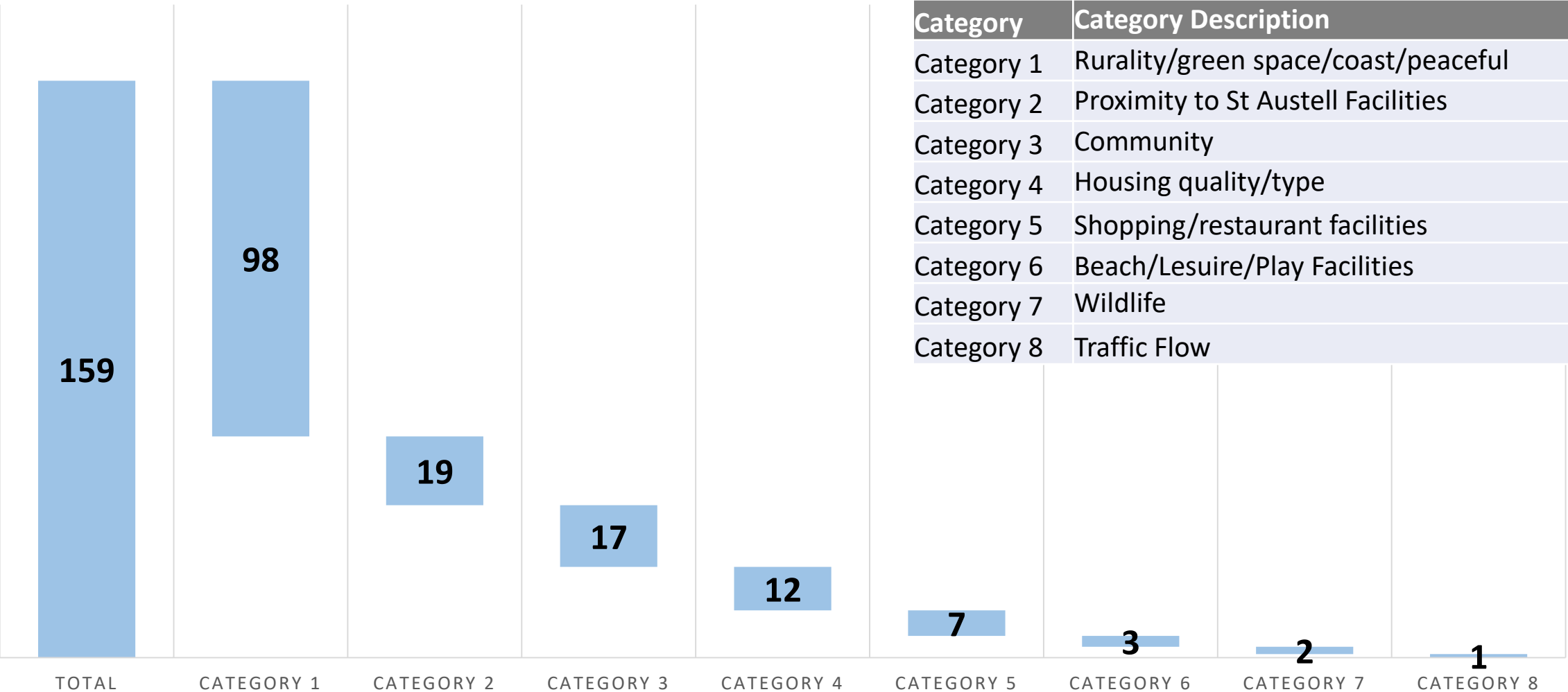
7 Wildlife

8 Traffic Flow

The categories were determined by pre-reading all questionnaires to assign key concepts

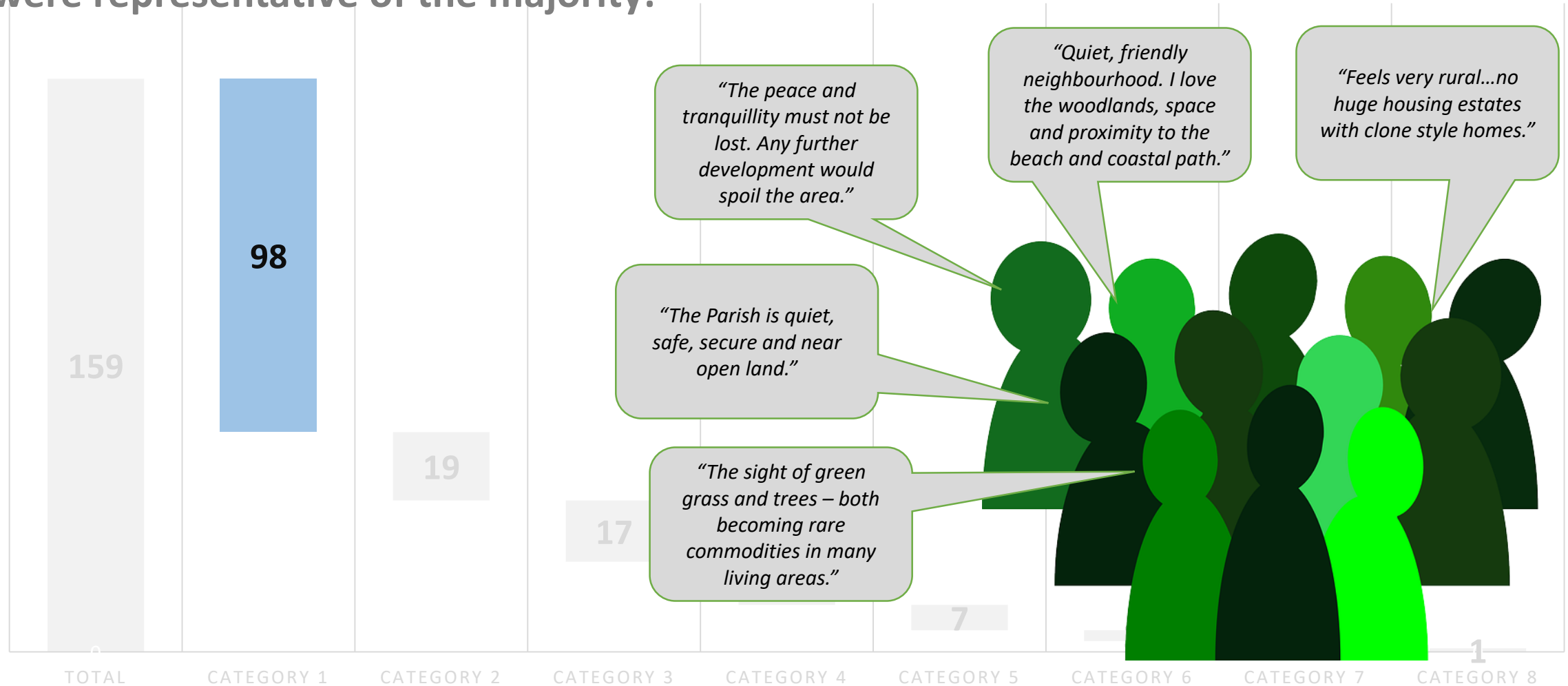
# Question 1: What do you love about living in Carlyon Parish?

159 comments across the 118 questionnaires were recorded as follows:



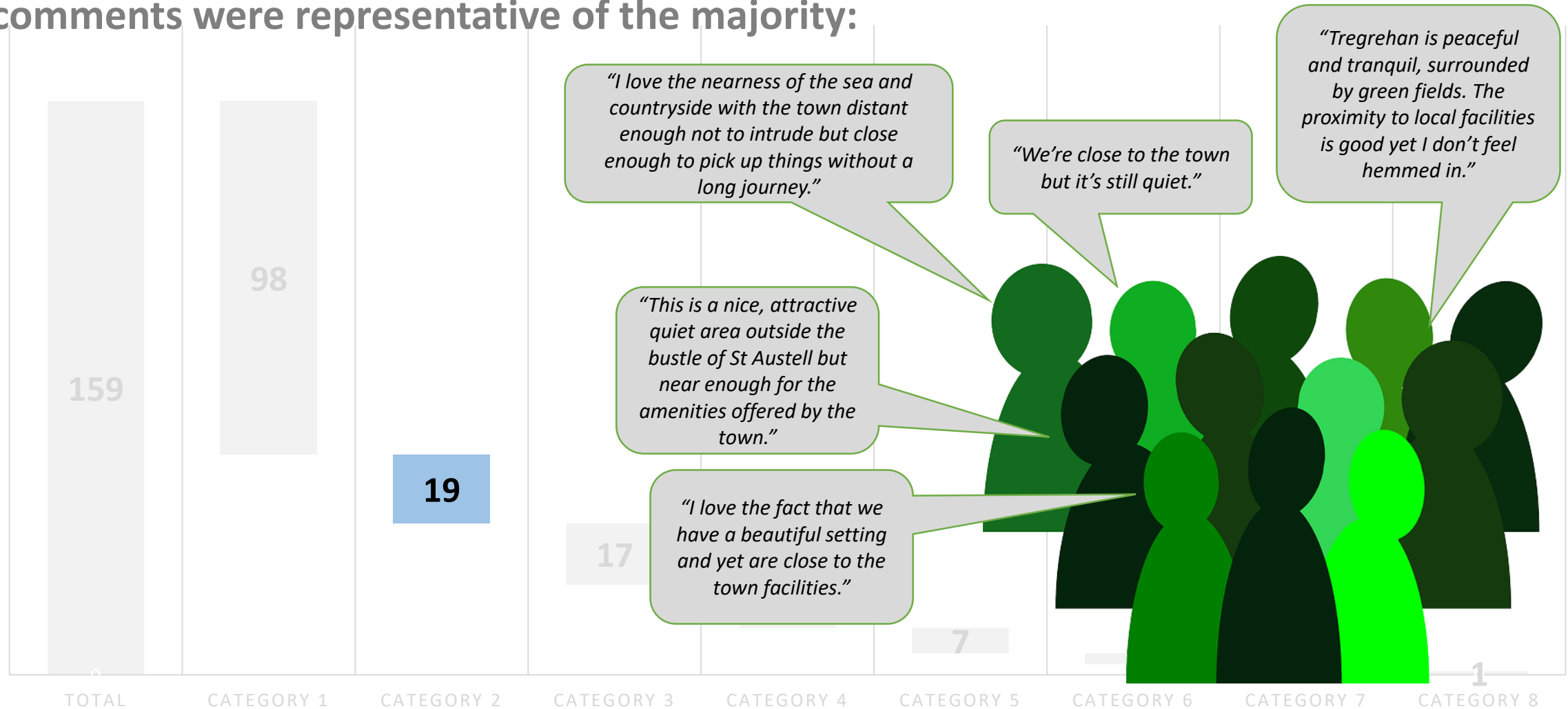
# Question 1: What do you love about living in Carlyon Parish?

For the largest category, 'Rurality/green space/coast/peaceful' the following comments were representative of the majority:



# Question 1: What do you love about living in Carlyon Parish?

For the second largest category, 'Proximity to St Austell Facilities' the following comments were representative of the majority:





## Question 2:

**What could be improved about Carlyon Parish?**

---

163 comments, over 118 questionnaires, have been recorded against 12 categories



## Question 2: What could be improved about Carlyon Parish?

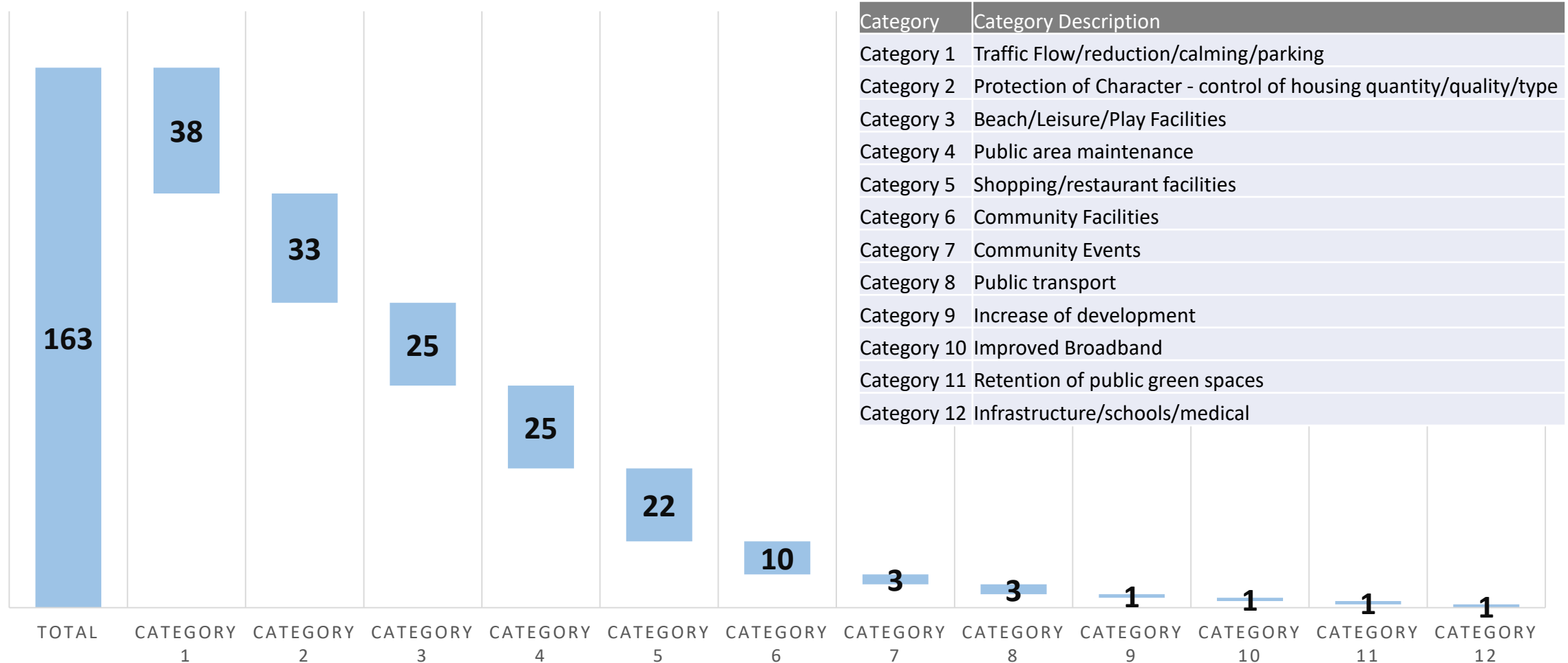
Responses to this question have been classified under the following 12 categories:

1	Traffic Flow/reduction/calming/parking	5	Shopping/restaurant facilities	9	Increase of development
2	Protection of Character - control of housing quantity/quality/type	6	Community Facilities	10	Improved Broadband
3	Beach/Leisure/Play Facilities	7	Community Events	11	Protection of public green spaces
4	Public area maintenance	8	Public transport	12	Infrastructure/schools/medical

The categories were determined by pre-reading all questionnaires to assign key concepts

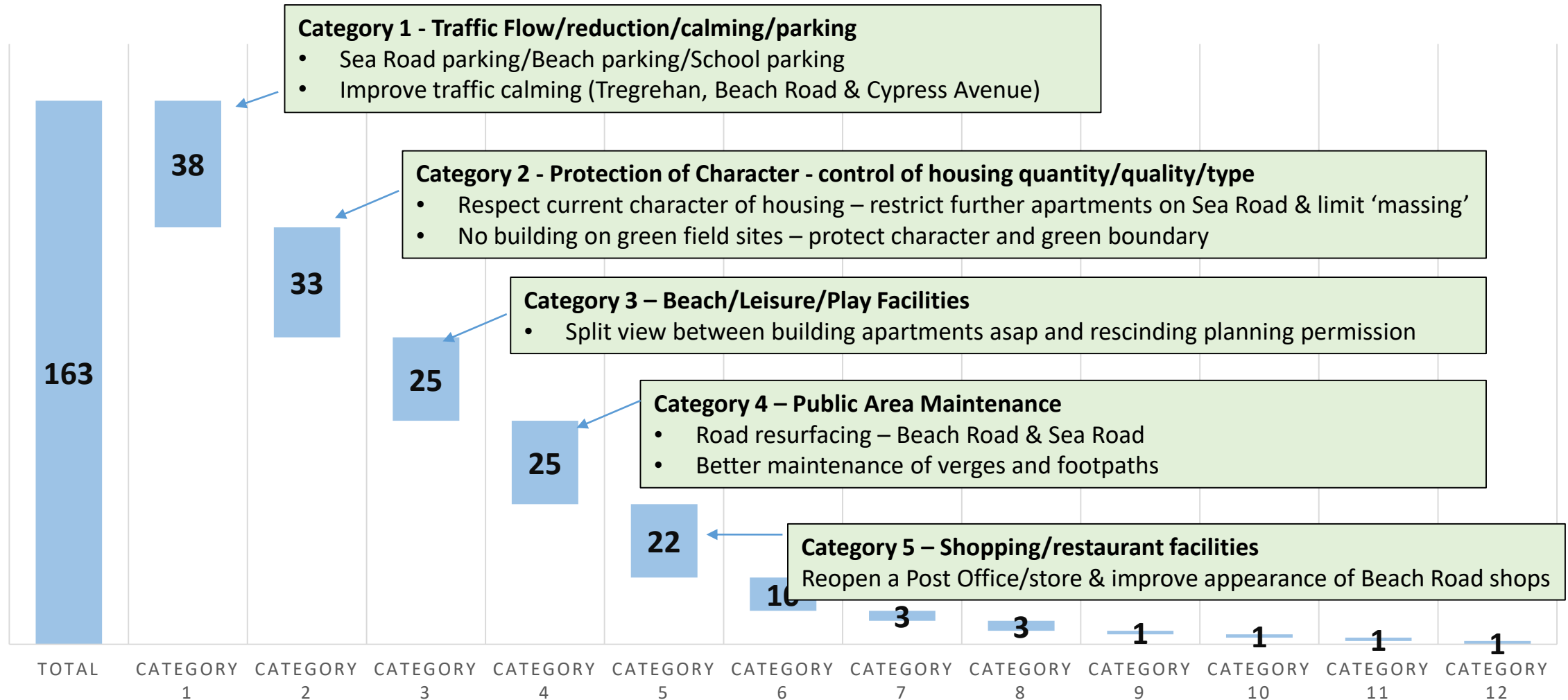
## Question 2: What could be improved about Carlyon Parish?

163 comments across the 118 questionnaires were recorded as follows:



# Question 2: What could be improved about Carlyon Parish?

There are 8 'hot' topics consistently raised:





## Question 3 & 4:

Is producing an NDP for the parish a good idea?





# Question 3 & 4: Is producing an NDP for the parish a good idea?

## Overview

Of the 118 questionnaires returned, this question was answered as follows:

- Yes: 107
- No: 4
- Not Answered: 7

**Of the 107 that answered yes**, the majority highlighted the areas for improvement that they specified in question 2, or referenced that they agreed with having a consensus local view being controlled at a local level.

**Of the 4 that answered no**, the following reasons were given:

- No faith in County/Town councillors and planners adhering to the plan
- The plan may encourage development

## Question 5:

**Which topics should be policies within the NDP?**

---

Of the 118 questionnaires returned, 4 did not complete question 5.



# Question 5: Which topics should be policies within the NDP?

## Method of Assessment

Question 5 was a closed question with 14 options to select as follows:

Landscape | Open spaces | Housing design | Housing Numbers | Type of housing | Location of development | Community facilities |  
Transport/traffic | Recreation facilities | Wildlife | Second Homes | Economy/Jobs | Education/skills | Historic heritage

Respondents were asked to answer yes/no against which topics they would like included in the plan and also to rank their top 4 preferences.

## Scoring

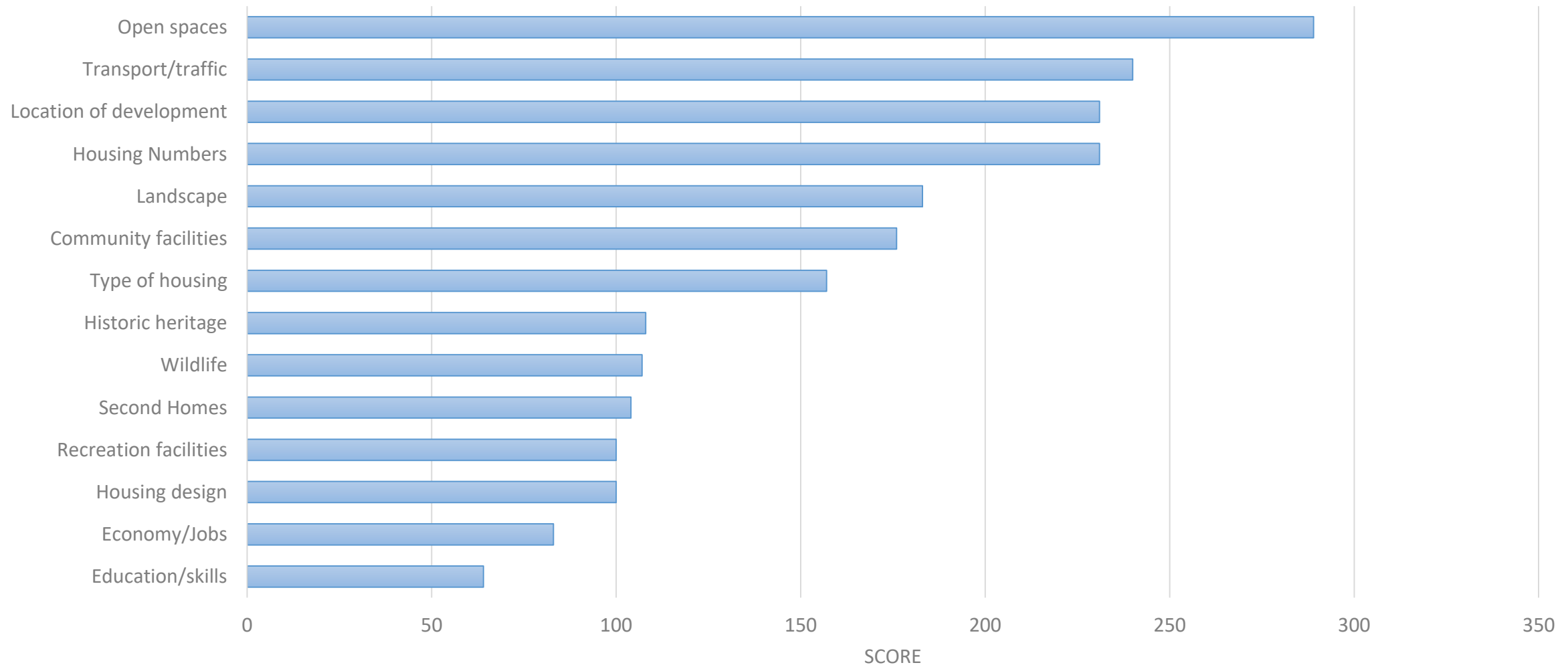
The following scoring methodology has been applied:

- Yes (Rank 1): 5 points
- Yes (Rank 2): 4 points
- Yes (Rank 3): 3 points
- Yes (Rank 4): 2 points
- Yes: 1 point
- No/Blank: 0 points

Please Note: Some respondents duplicated rankings i.e. ranked all questions from 1 to 4.  
In these instances only one ranking was allocated based on the first option ranked.

# Question 5: Which topics should be policies within the NDP?

The following chart shows the score for each option in descending order:





## Question 6:

**What other topics should be covered in the NDP?**

---

99 comments, over 118 questionnaires, have been recorded against 18 categories





# Question 6: What other topics should be covered in the NDP?

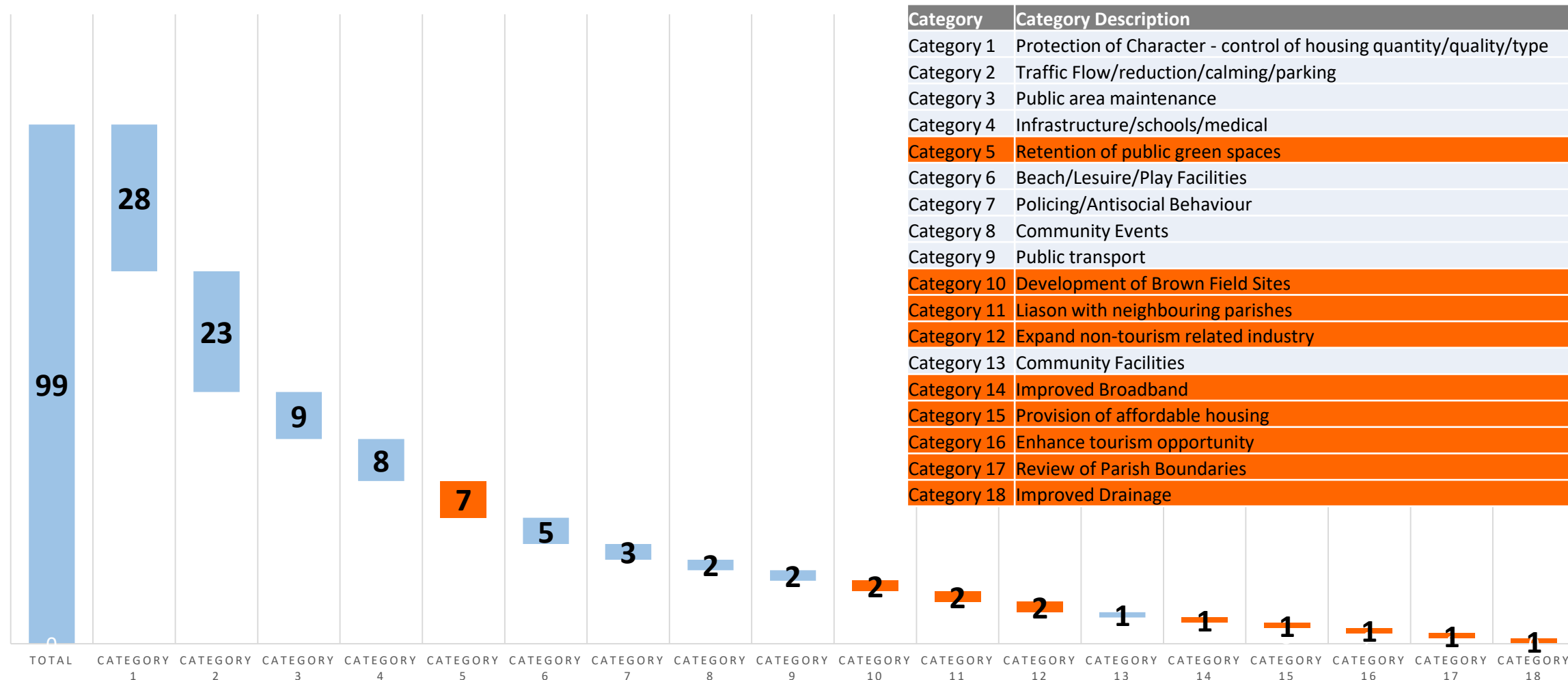
Responses to this question have been classified under the following 18 categories:

1	Protection of Character - control of housing quantity/quality/type	7	Policing/Antisocial Behaviour	13	Community Facilities
2	Traffic Flow/reduction/calming/parking	8	Community Events	14	Improved Broadband
3	Public area maintenance	9	Public transport	15	Provision of Affordable Housing
4	Infrastructure/schools/medical	10	Development of Brown Field Sites	16	Enhance Tourism Opportunity
5	Protection of public green spaces	11	Liaison with neighbouring parishes	17	Review Parish Boundaries
6	Beach/Leisure/Play Facilities	12	Expand non-tourism related industry	18	Improved Drainage

The **categories** are additional topics not previously referenced in other answers

# Question 6: What other topics should be covered in the NDP?

99 comments across the 118 questionnaires were recorded as follows:



## Concluding Comments

To be discussed/agreed in NDP  
Steering Meeting on 13<sup>th</sup> Sep



# Concluding Comments

## High level concluding comments:

**The main topics residents want to see addressed are:**

- Traffic Flow/reduction/calming/parking
- Protection of Character - control of housing quantity/quality/type

**Concerns over the following topics are very limited:**

- Education/skills | Economy/jobs | Expansion of industry and tourism | Affordable housing

**Additional topics we may wish to address include:**

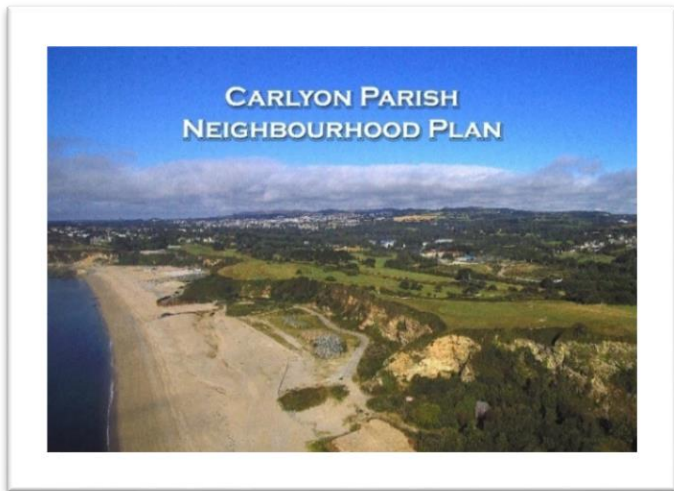
- Infrastructure/schools/medical
- Improvement of Beach Road Shops
- Provision of community facilities

**In the essence of comments, Tregrehan and Carlyon Bay are broadly aligned i.e. people enjoy and want to protect the countryside/coast combined with the peace and quiet.**



# Carlyon Parish Neighbourhood Plan

## SECOND Residential Questionnaire Response Analysis





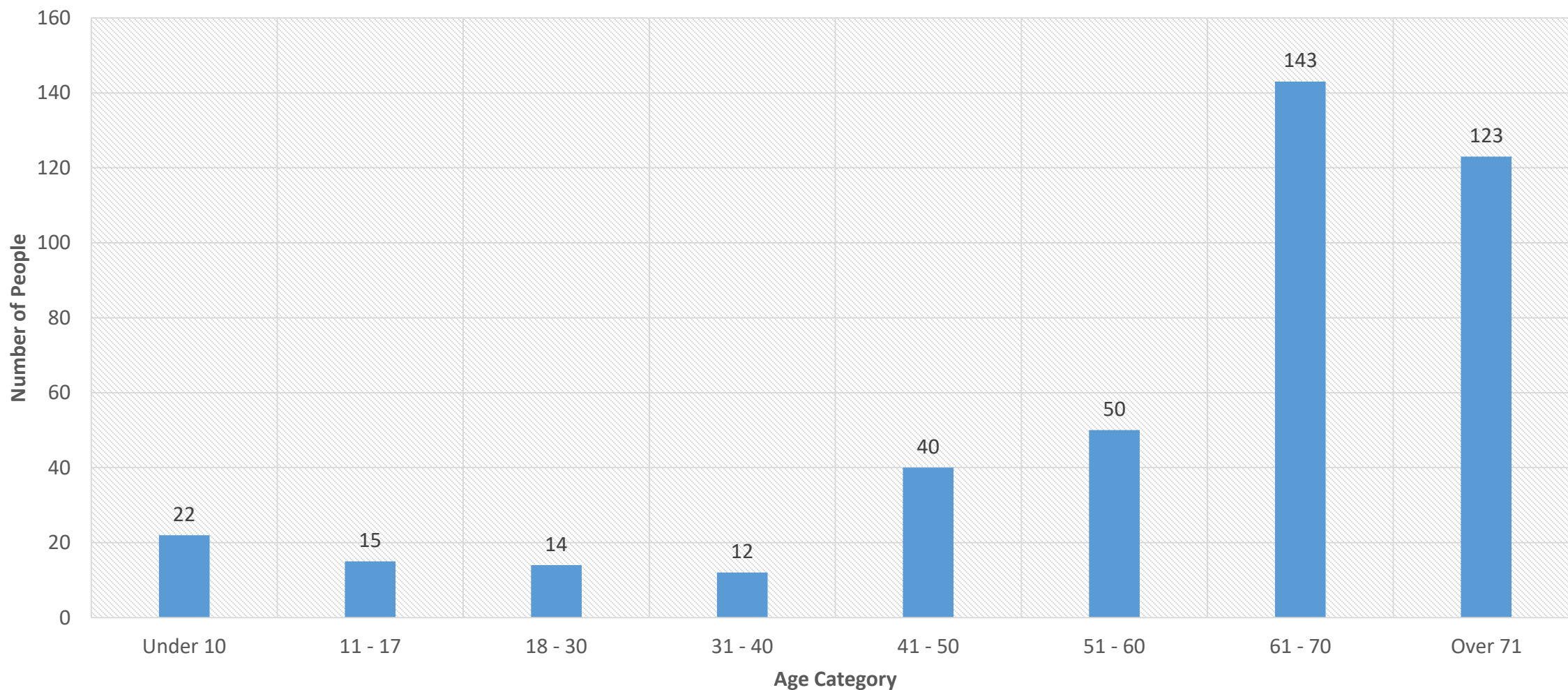
# Background

The **SECOND** residential questionnaire, issued in December 2017, has been designed to determine a more detailed assessment of the key planning concerns of parish residents and what topics they wish to see contained as policy within the NDP.

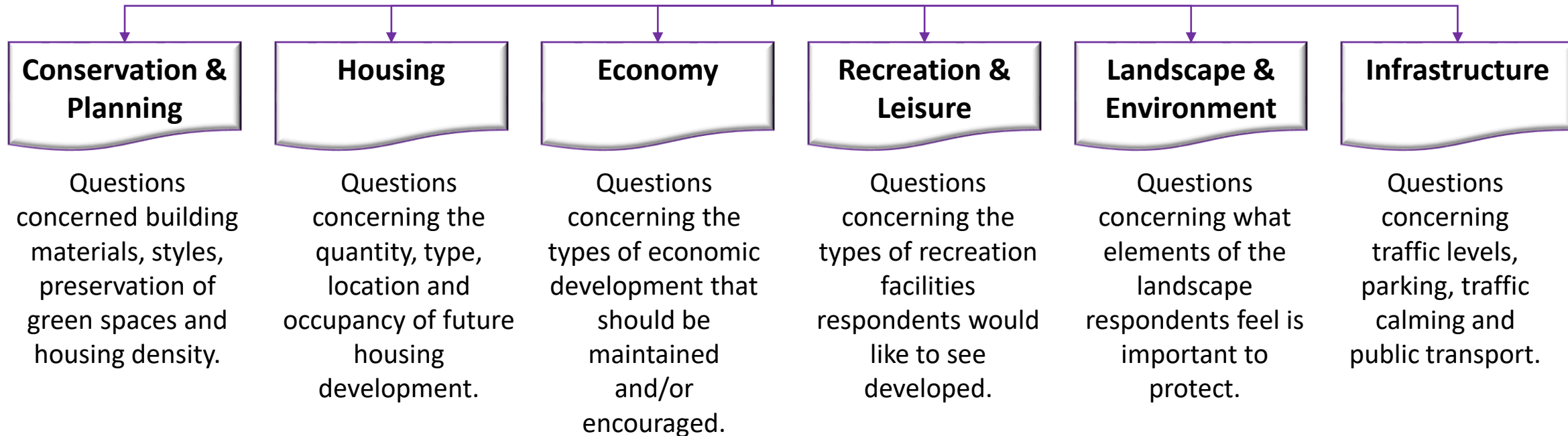
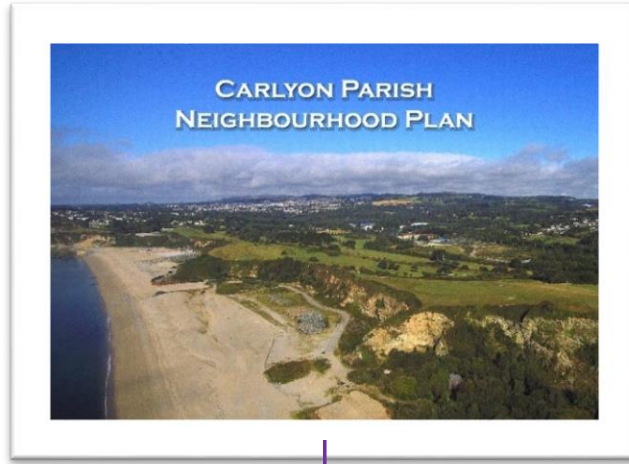
- The questionnaire has been detailed based on the responses to the first questionnaire issued in June 2017
- A total of **737 questionnaires were issued** to all households in the Parish
- A total of **218 questionnaires were returned** (30% return rate)

# Age Profile of Responding Households

The largest age profiles are 61-70 and over 71



# Structure of Questionnaire



# Conservation & Planning

## Questions C1 to C5

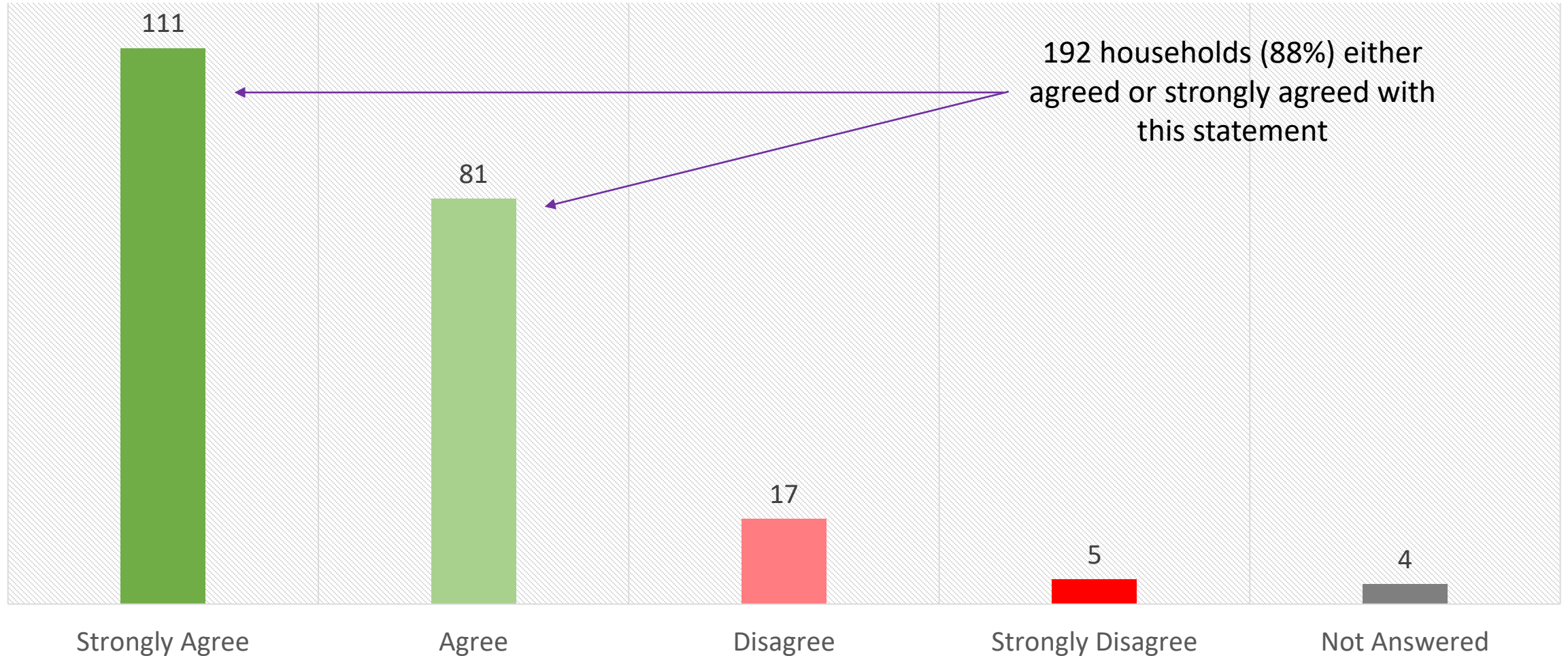
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Questions concerned building materials, styles, preservation of green spaces and housing density.



# Materials & Architectural Styles

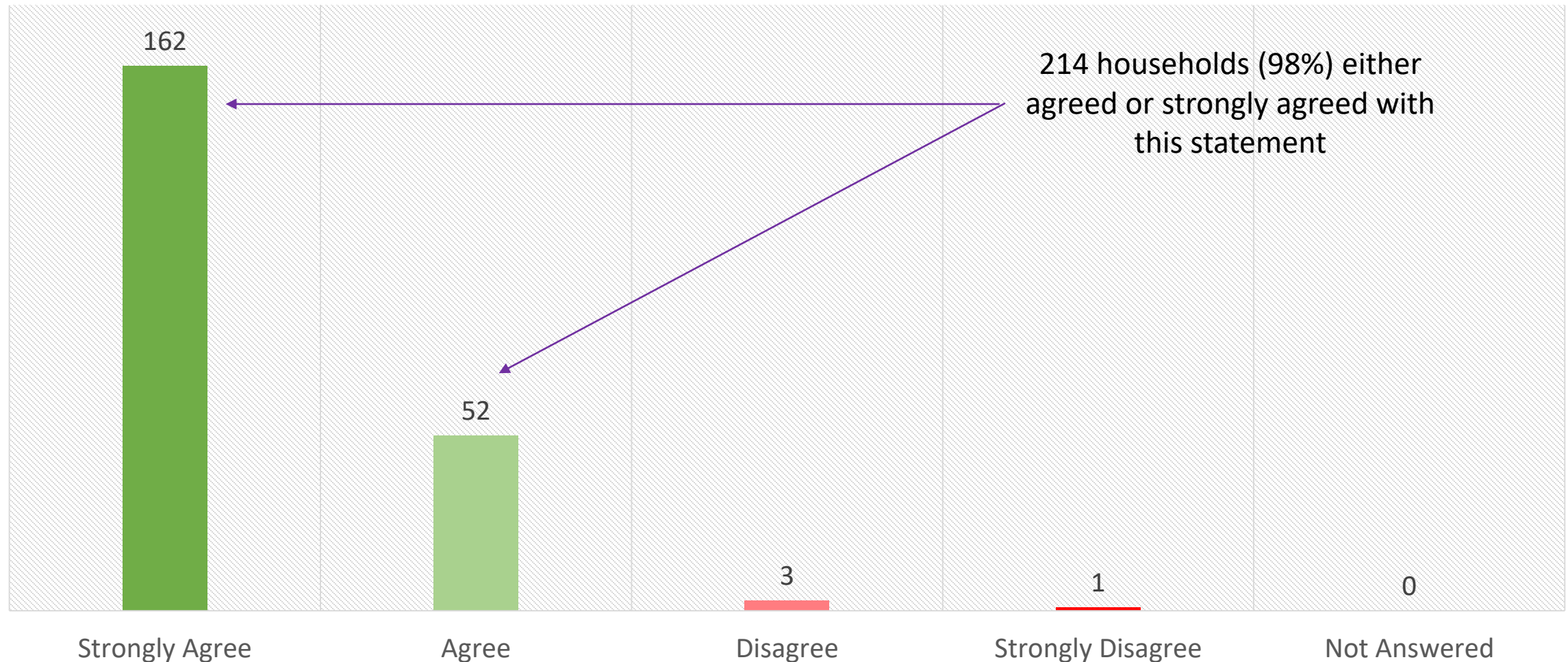
**Statement:** New development, alterations etc. should only use materials and architectural styles in keeping with the character of the area.





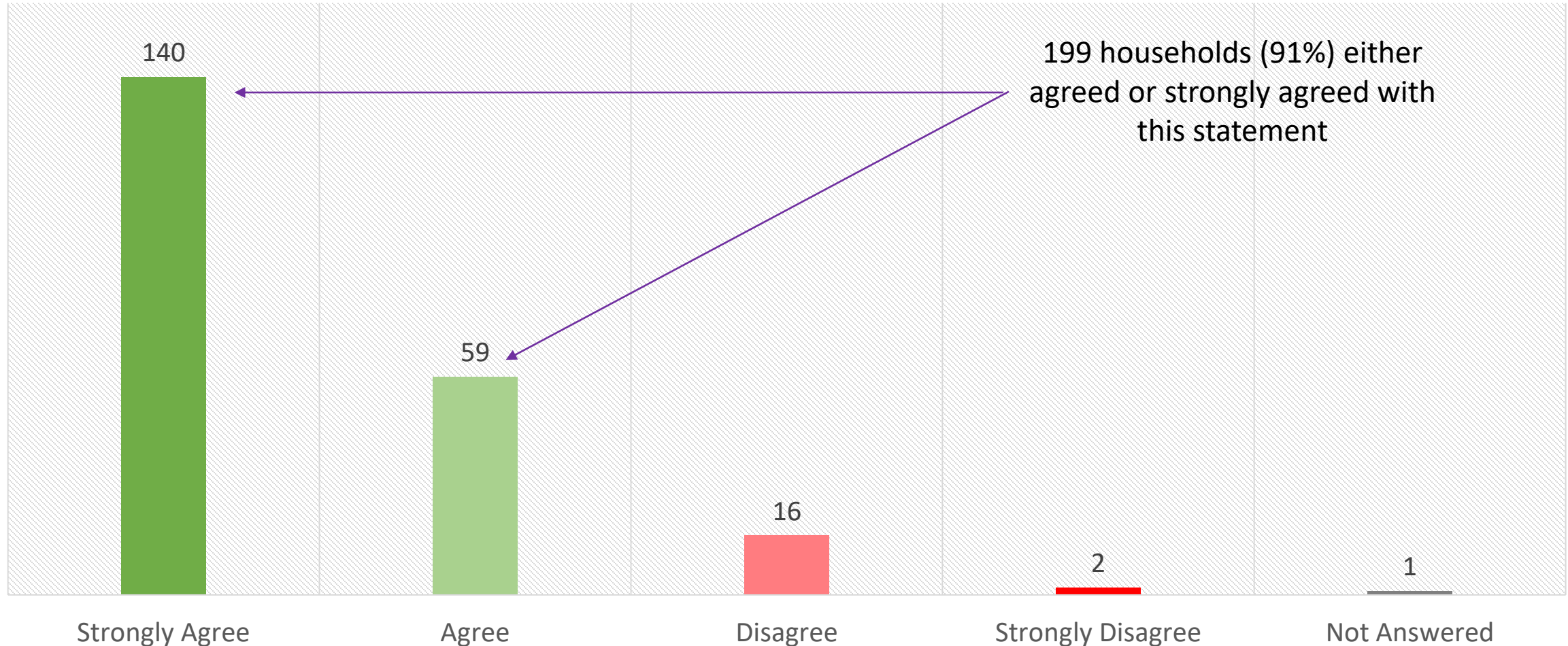
# Preservation of Existing Views & Open Spaces

**Statement:** Future development or redevelopment must preserve existing views, landscapes and natural open spaces.



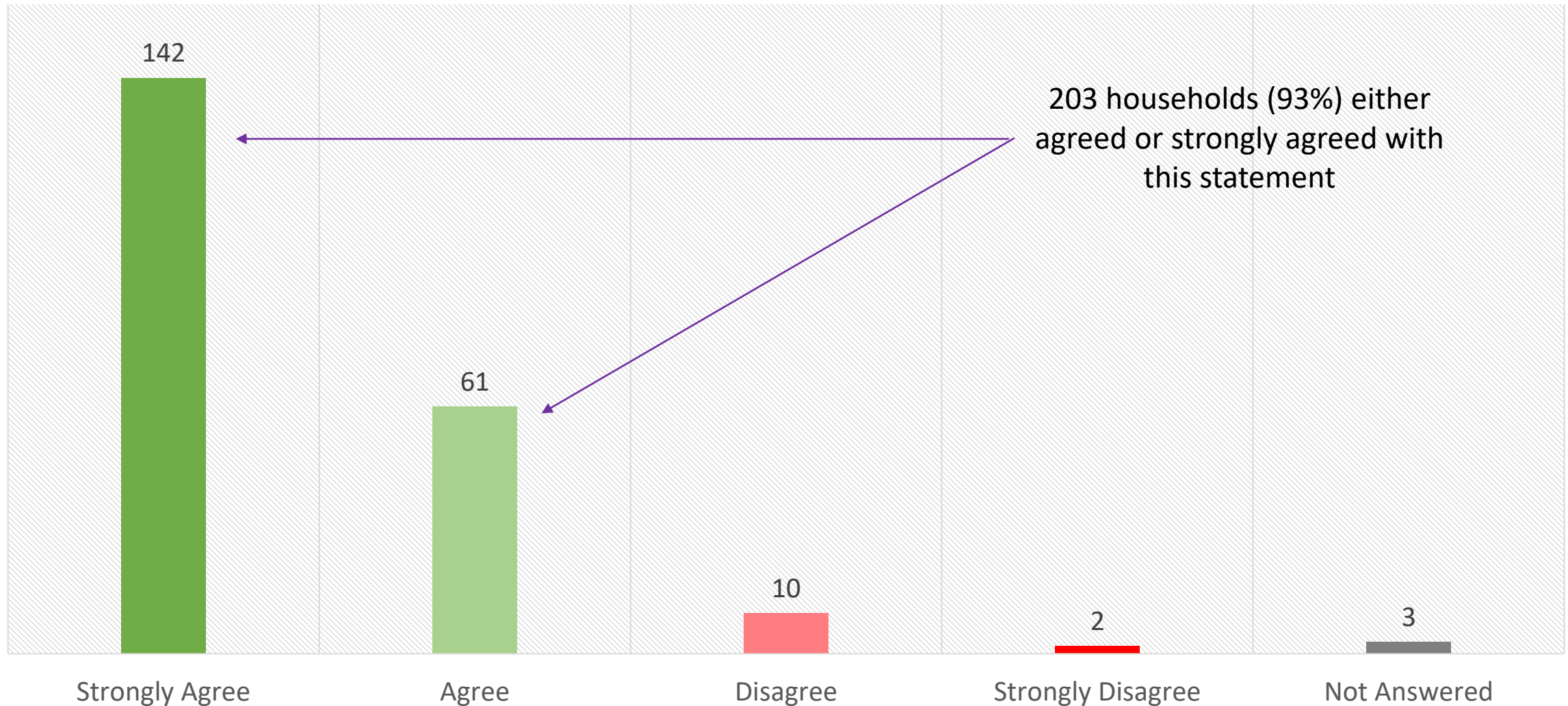
# Preservation of Site Configuration (Build vs. Garden Ratio)

**Statement:** Any future development or redevelopment of a site should preserve the green space surrounding it.



# Site Density (replacing single dwellings with multiples)

**Statement:** Any future development should not increase significantly the housing density of the site.



# Conservation & Planning: Additional Comments

A sample of the additional comments made:





## Section Conclusion

**Based on the majority viewpoint, the following conclusion should be taken forward into the Neighbourhood plan:**

- ✓ New development, alterations etc. should only use materials and architectural styles in keeping with the character of the area;
- ✓ Future development or redevelopment must preserve existing views, landscapes and natural open spaces;
- ✓ Any future development or redevelopment of a site should preserve the green space surrounding it;
- ✓ Any future development should not increase significantly the housing density of the site.

# Housing

## Questions H1 to H5

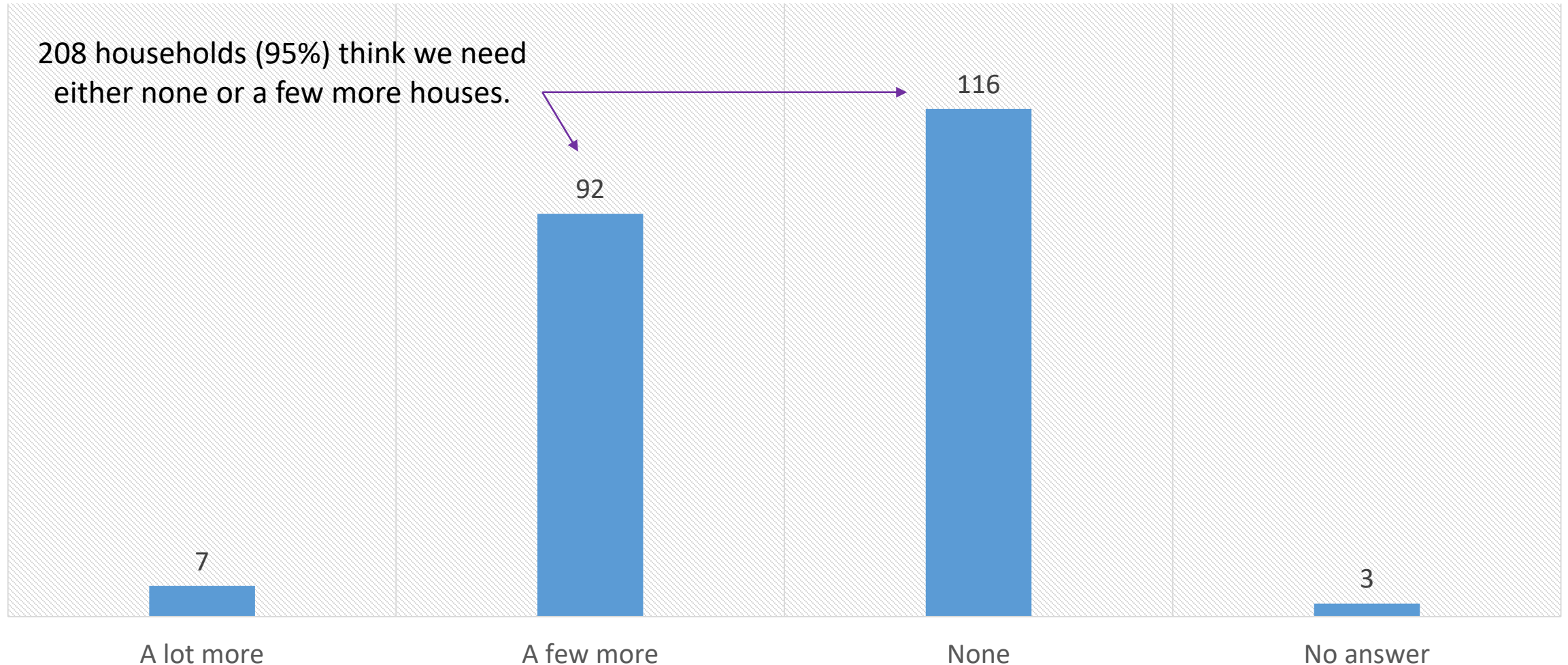
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Questions concerning the quantity, type, location and occupancy of future housing development.



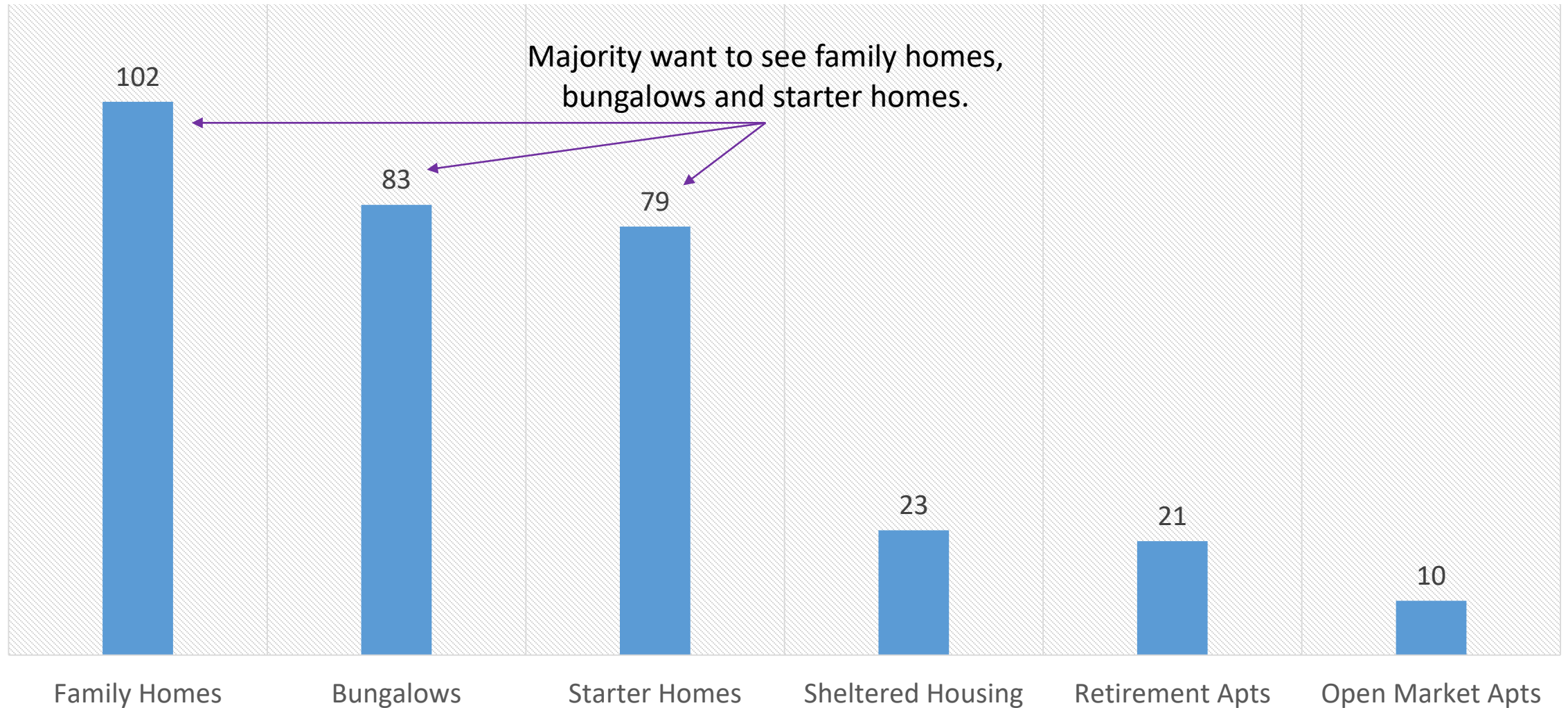
# Housing Quantity

**Question:** Considering the current housing supply in the parish, do you think we need: a lot more, a few more or none?



# Types of Housing

**Question:** If more is needed, what sort of housing should it be?

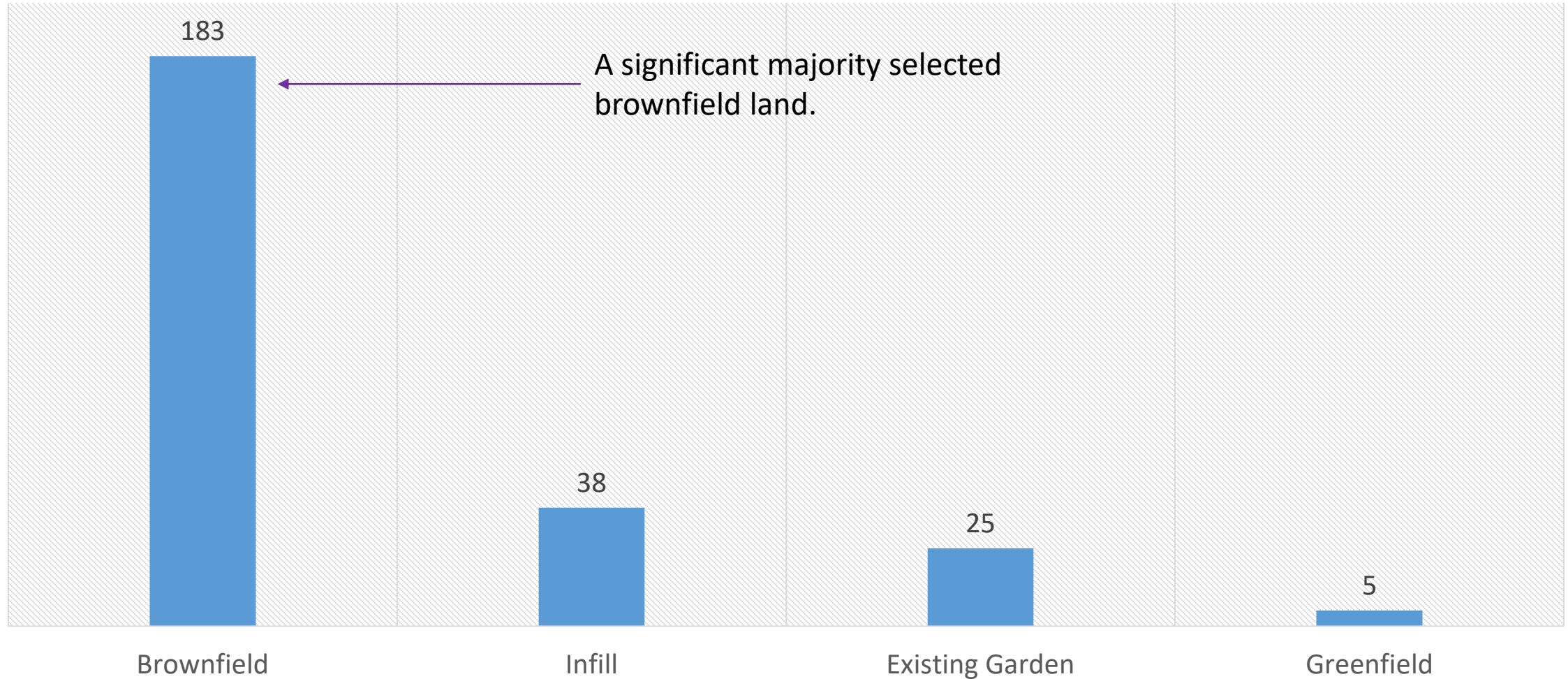


Respondents were allowed to select multiple categories



# Where should homes be built?

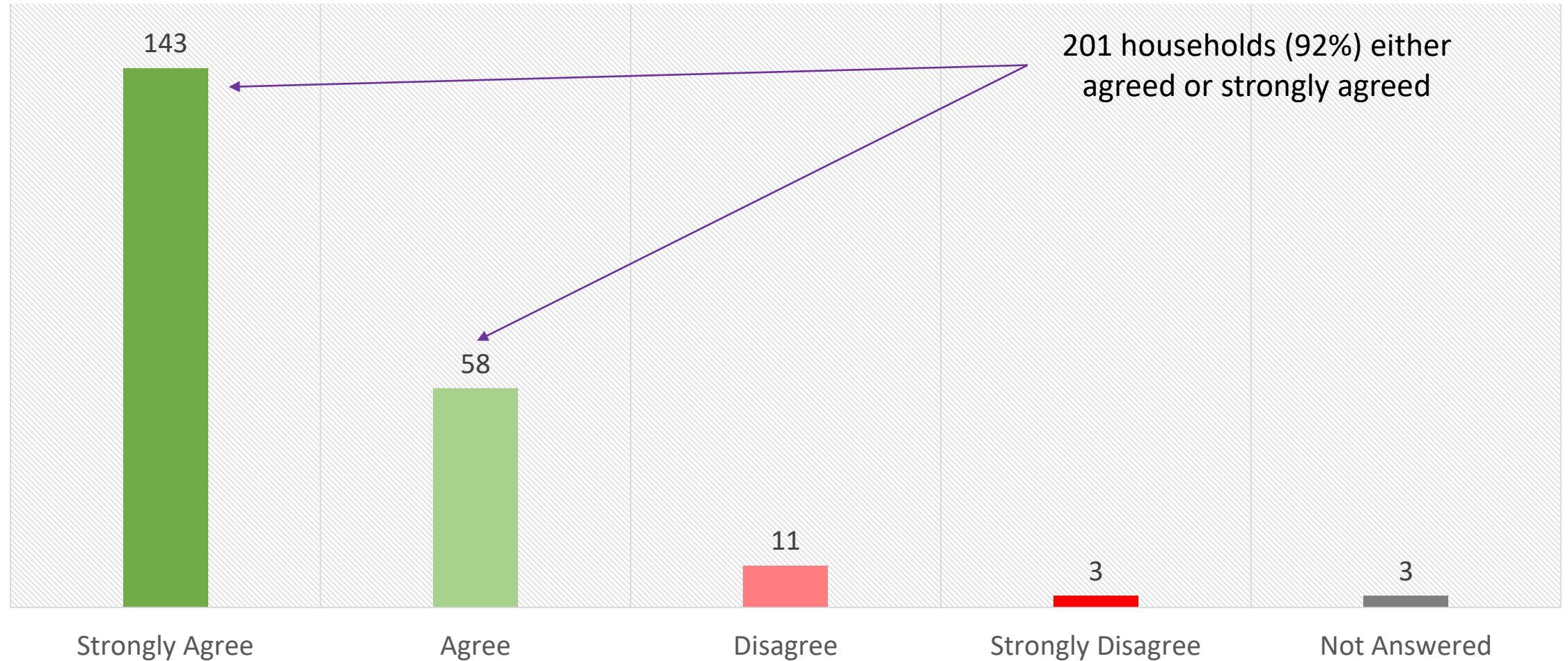
**Question:** If new houses were to be built, should they be on: infill, existing garden areas, brownfield land, greenfield land?



Respondents were allowed to select multiple categories

# Who should new homes be for?

**Question:** If new houses were to be built, should they be only for permanent residents and not sold as second homes?



# Housing: Additional Comments

A sample of the additional comments made:



## Section Conclusion

**Based on the majority viewpoint, the following conclusion should be taken forward into the Neighbourhood plan:**

- ✓ New development of homes should be restricted to just a 'few more';
- ✓ The development should be focused on family homes, bungalows and starter homes;
- ✓ Developments should utilise brownfield land and infill where appropriate;
- ✓ New homes should prioritise permanent residents.



# Economy (Business & Retail)

## Questions E1 to E3

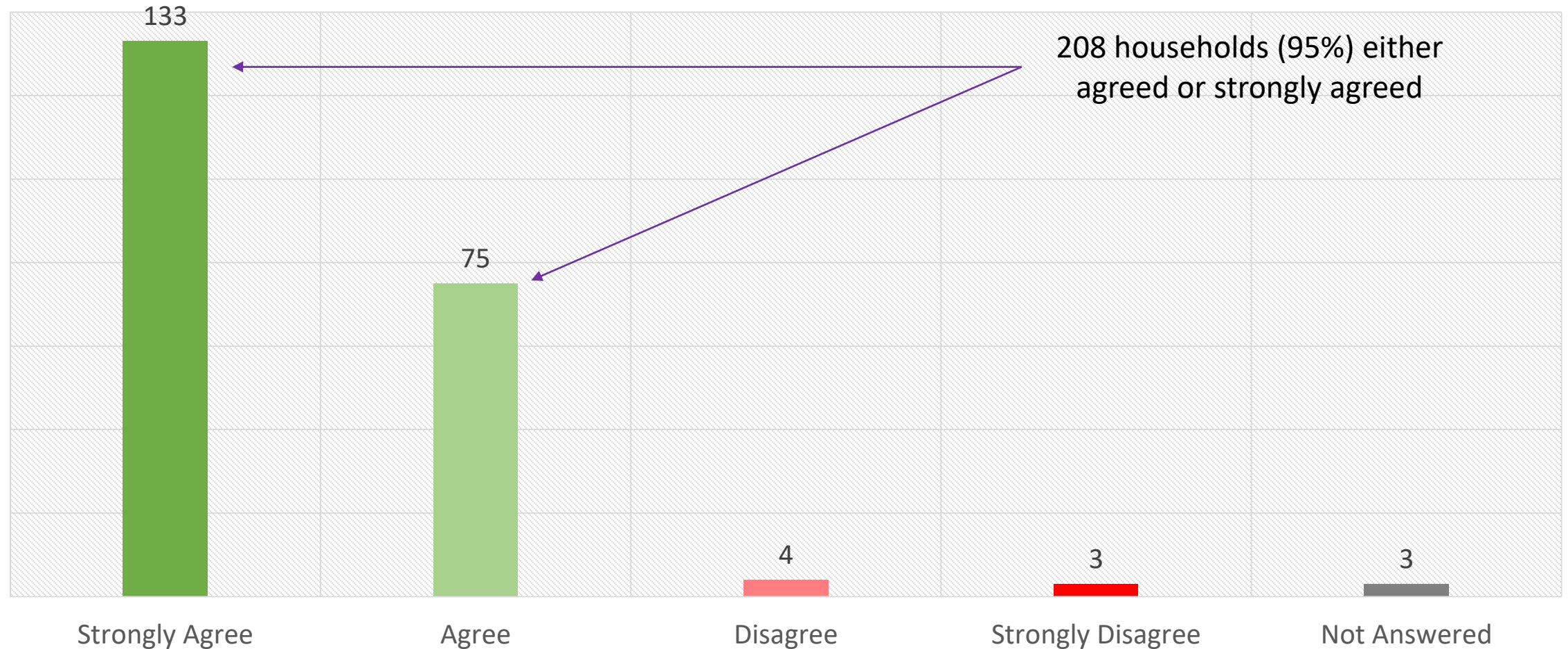
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Questions concerning the types of economic development that should be maintained and/or encouraged.



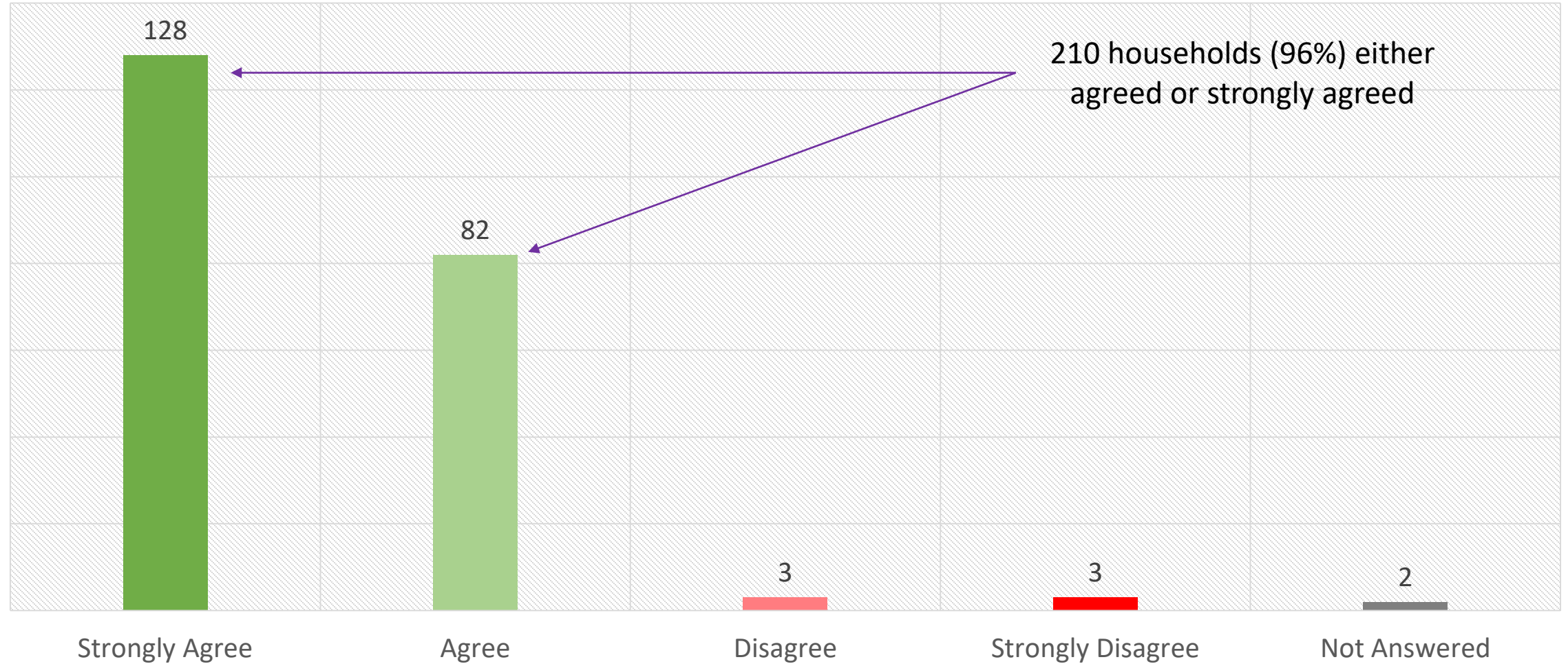
# Tourism/Hospitality Facilities

**Question:** Should the existing hospitality facilities in the parish be preserved and supported to encourage and maintain employment opportunities?



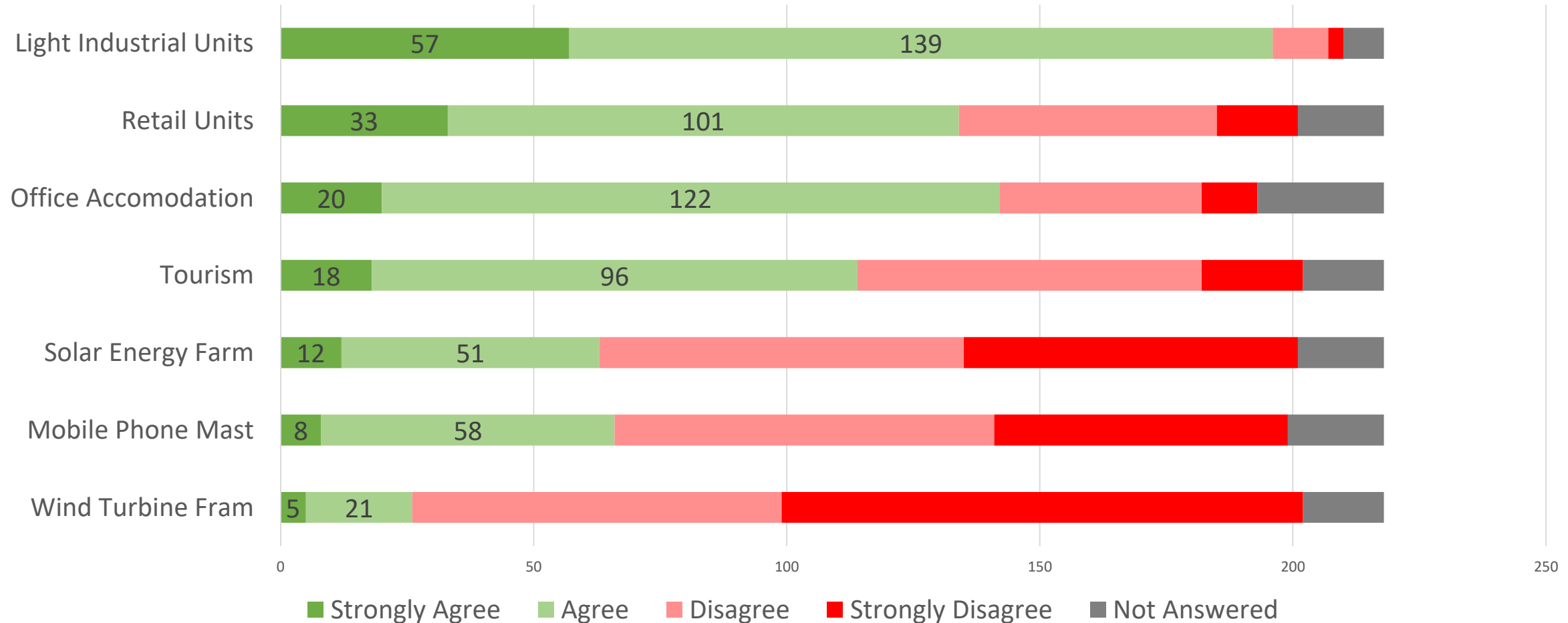
# Retail Units

**Question:** Should the retail units and restaurants in Beach Road be preserved, supported and if possible, enhanced, as a local amenity?



# Industrial Development

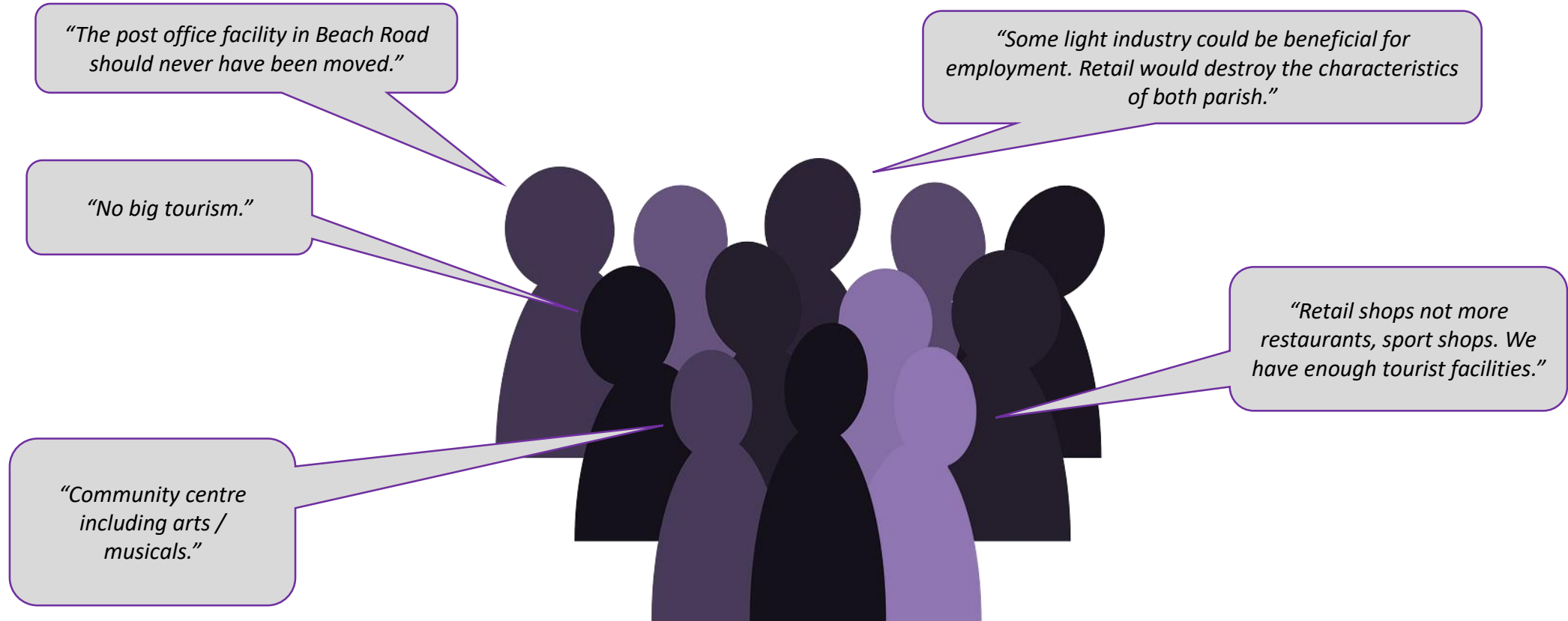
**Question:** What type of industrial development should be encouraged to occupy the existing industrial sites within the parish?





# Economy: Additional Comments

A sample of the additional comments made:



## Section Conclusion

**Based on the majority viewpoint, the following conclusion should be taken forward into the Neighbourhood plan:**

- ✓ Existing hospitality facilities in the parish to be preserved and supported;
- ✓ The use of the Beach Road retail units should be preserved for retail/restaurants;
- ✓ Existing industrial sites should be encouraged to develop further light industry and retail;
- ✓ There is limited enthusiasm for further tourism related development.

# Recreation & Leisure

## Questions R1 (Options A to F)

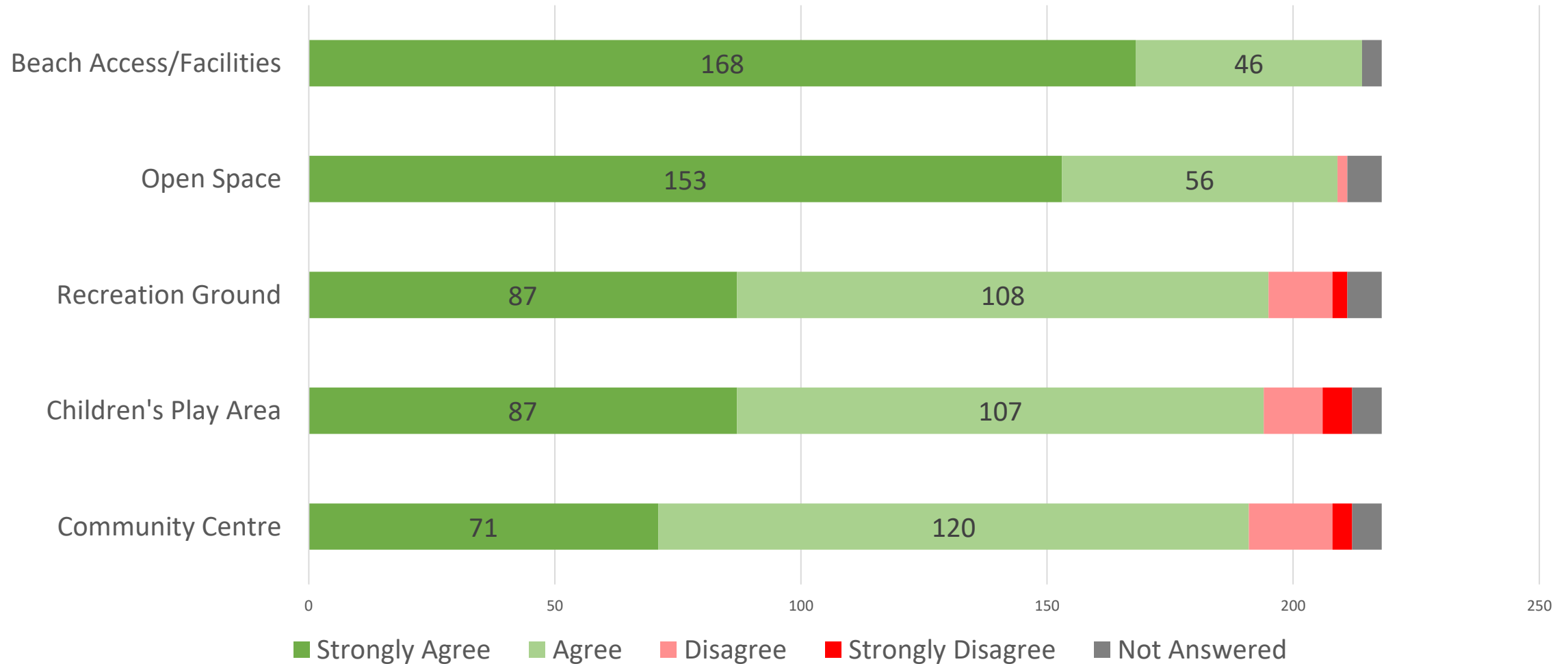
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Questions concerning the types of recreation facilities respondents would like to see developed.



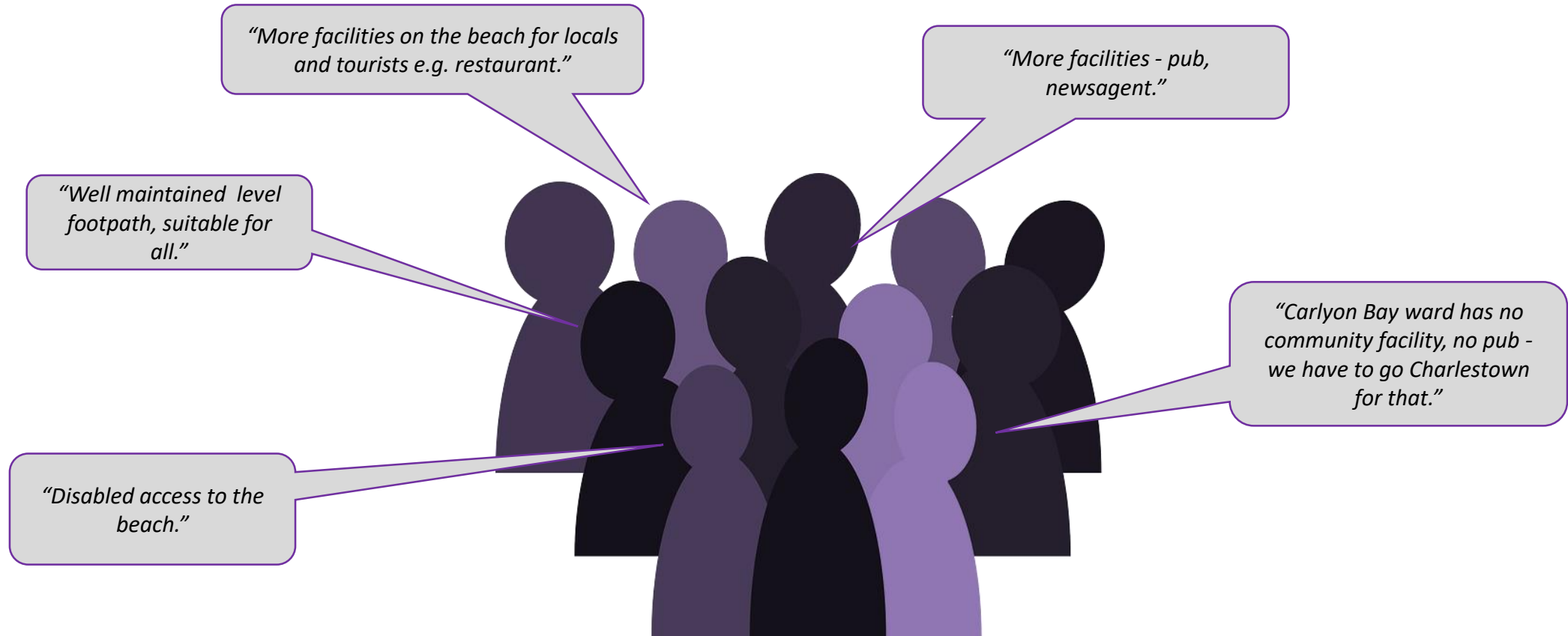
# Recreation & Leisure

**Question:** Do you consider the following are important?



# Recreation & Leisure: Additional Comments

A sample of the additional comments made:





## Section Conclusion

**Based on the majority viewpoint, the following conclusion should be taken forward into the Neighbourhood plan:**

- ✓ Continued beach access and facilities are high on the parish's requirements;
- ✓ The maintenance of open space is valued more than designed recreational areas;
- ✓ There is still a requirement for some level of recreation/children's play area development.

# Landscape & Environment

## Questions L1 to L6

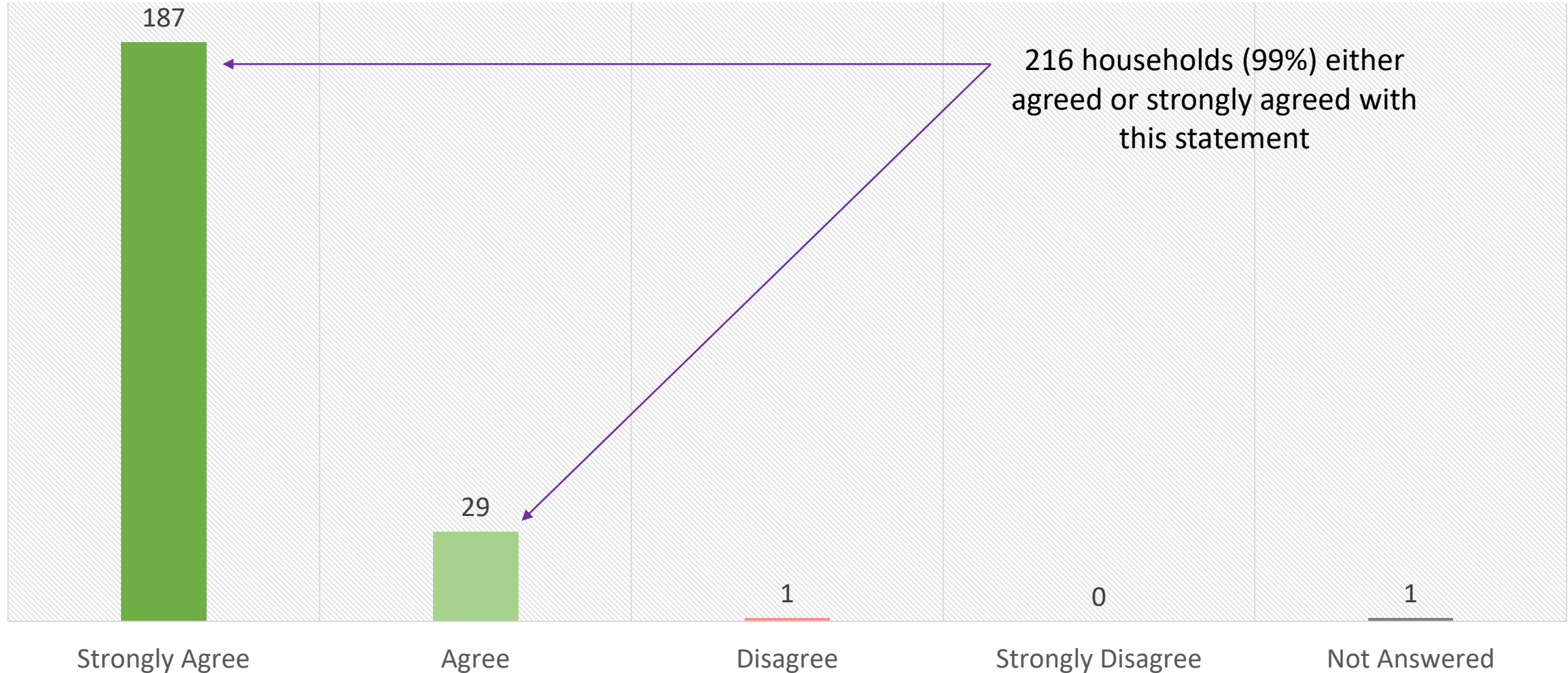
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Questions concerning what elements of the landscape respondents feel is important to protect.



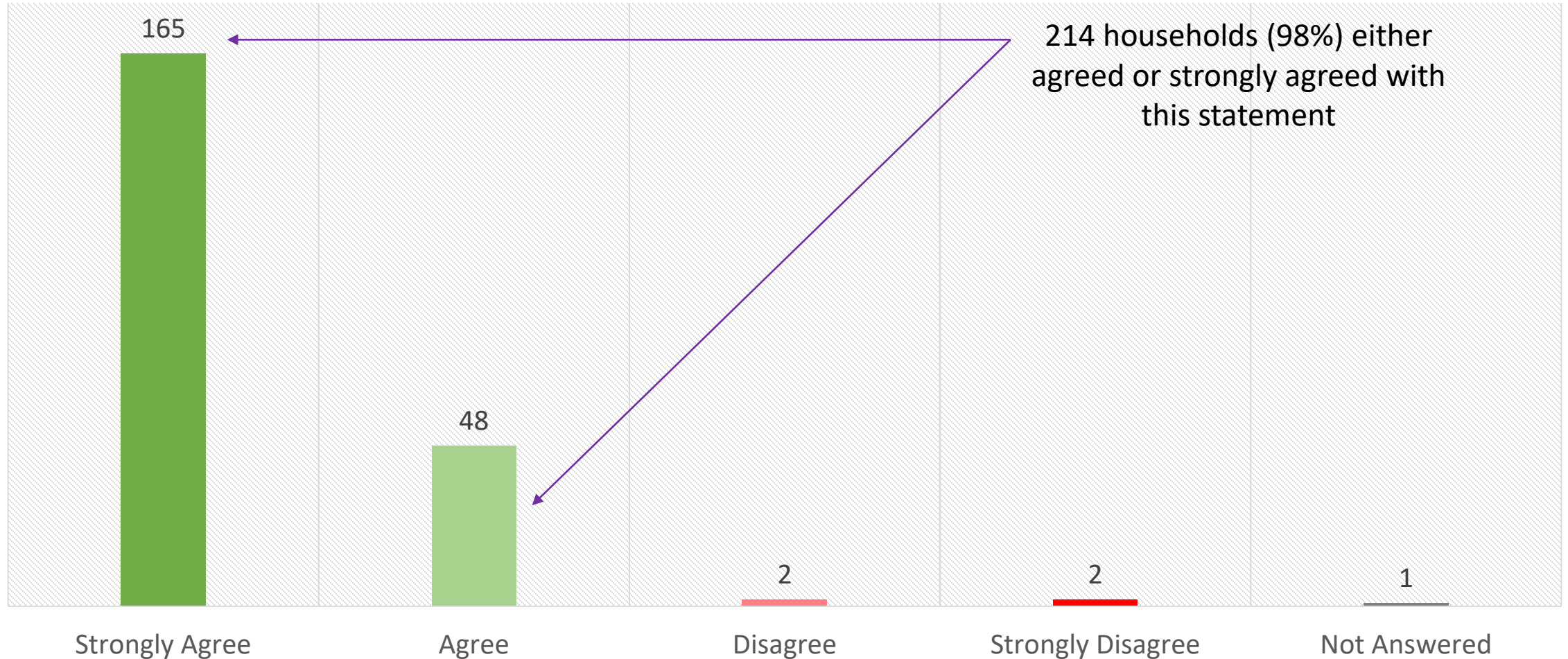
# Coastal Views & Open Spaces

**Statement:** Coastal views and open spaces are important aspects of the area.



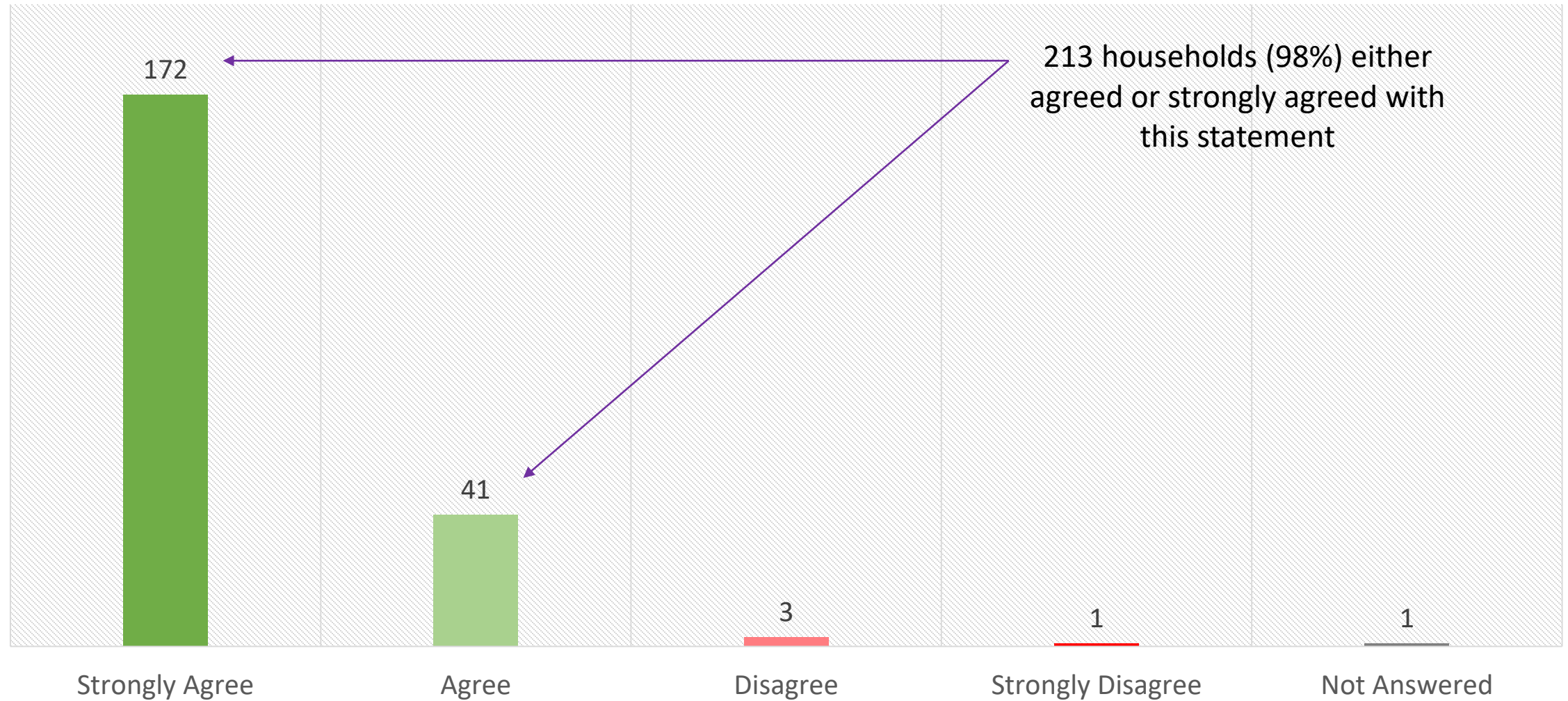
# Trees

**Statement:** A variety of suitably situated, well maintained, mature tree is an important aspect of the area.



# Public Rights of Way

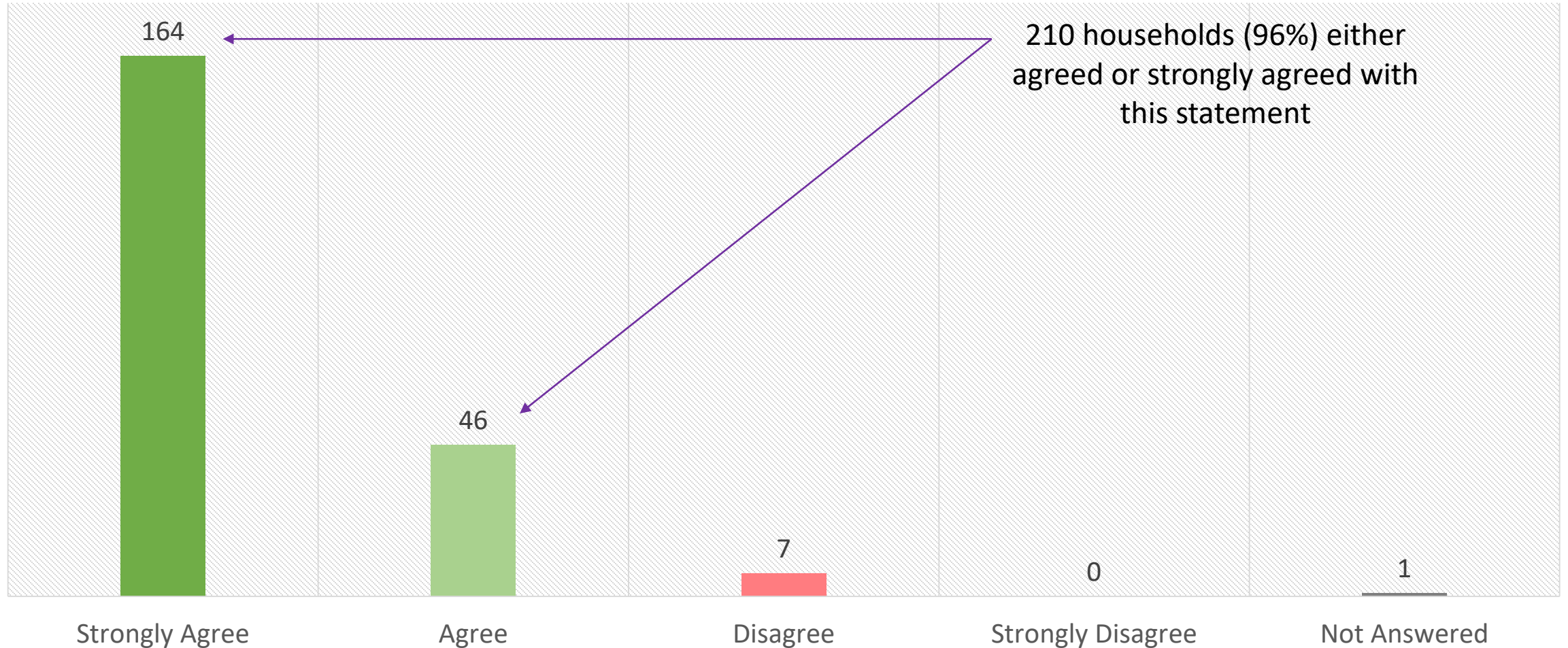
**Statement:** Should Public Rights of Way be preserved and, where possible, extended?





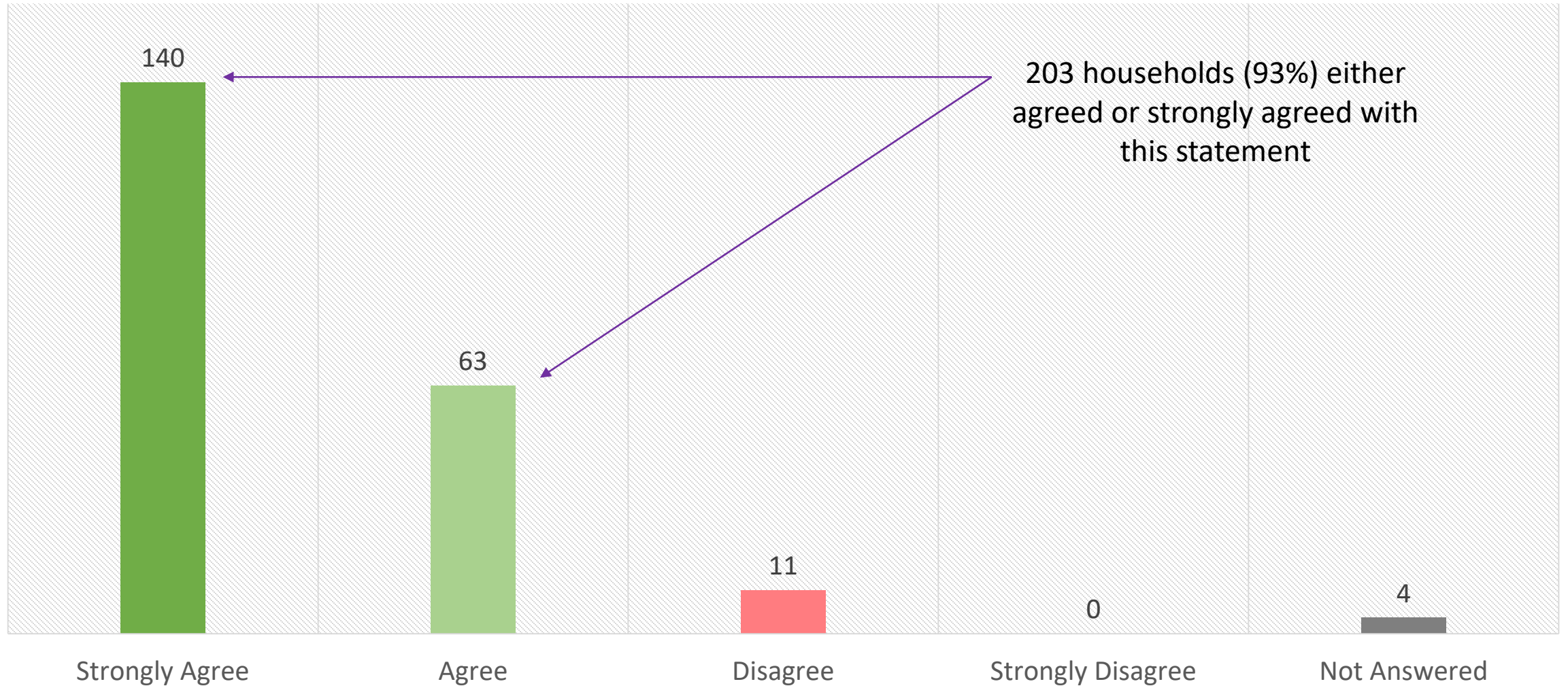
# Green Boundary – Carlyon Bay

**Statement:** Should the current green boundary between Carlyon Bay and neighbouring Charlestown parish be maintained?



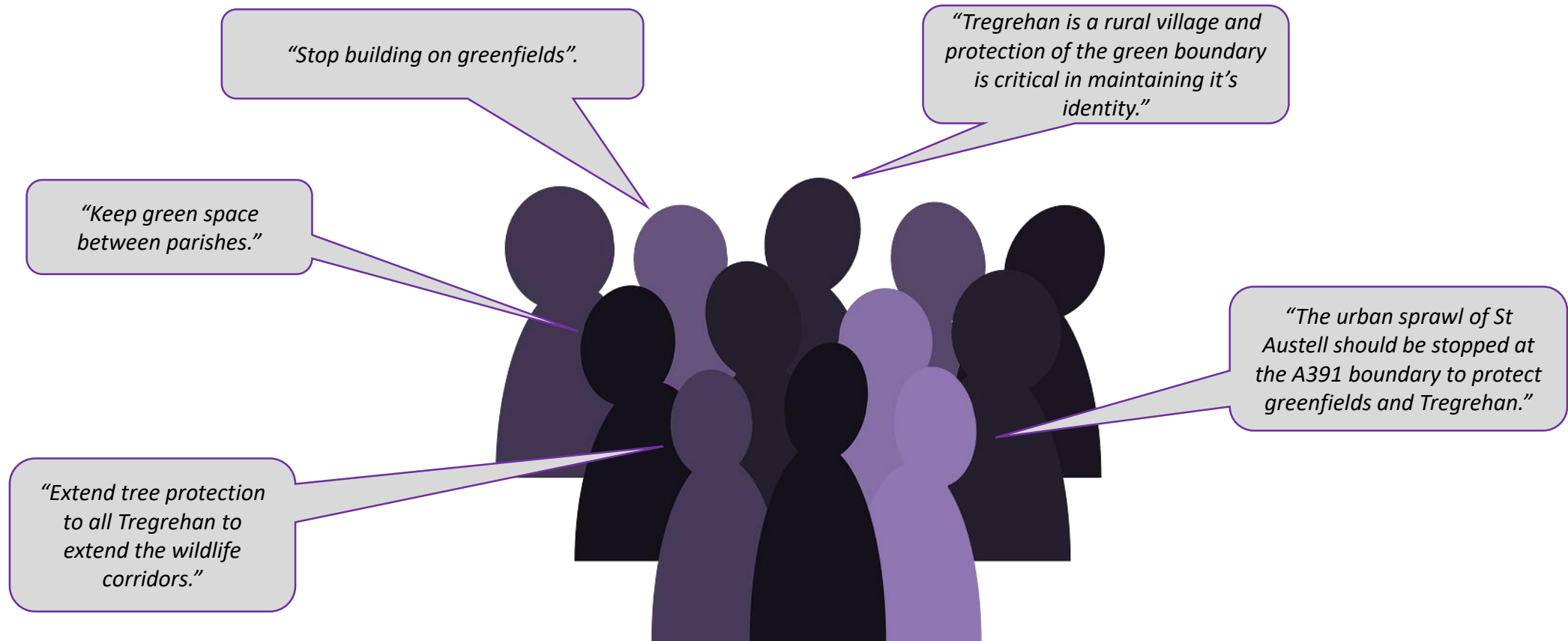
# Green Boundary – Tregrehan

**Statement:** Should the green boundary that rings Tregrehan be maintained?



# Landscape & Environment: Additional Comments

A sample of the additional comments made:



# Infrastructure

## Questions I1 to I5

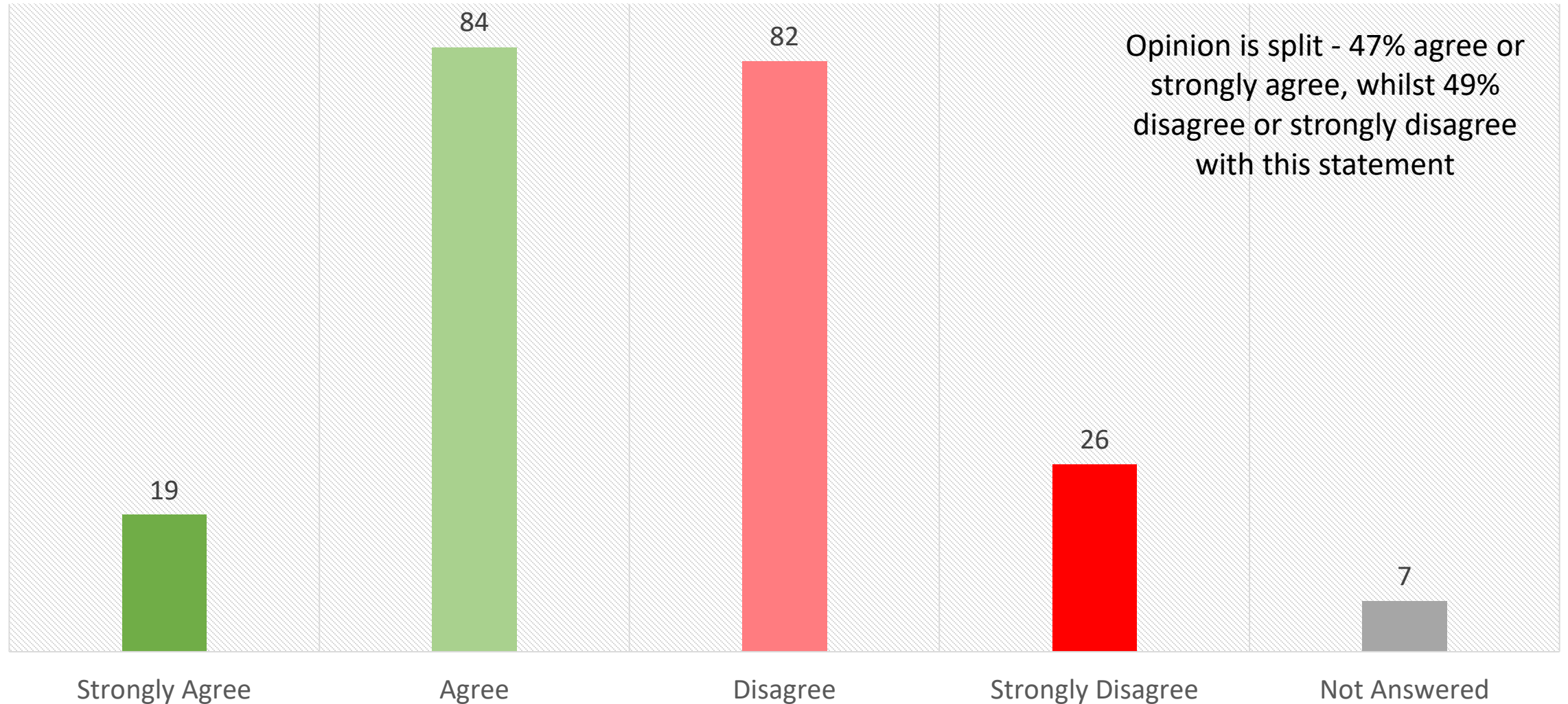
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Questions concerning traffic levels, parking, traffic calming and public transport.



# Road Transport Capacity

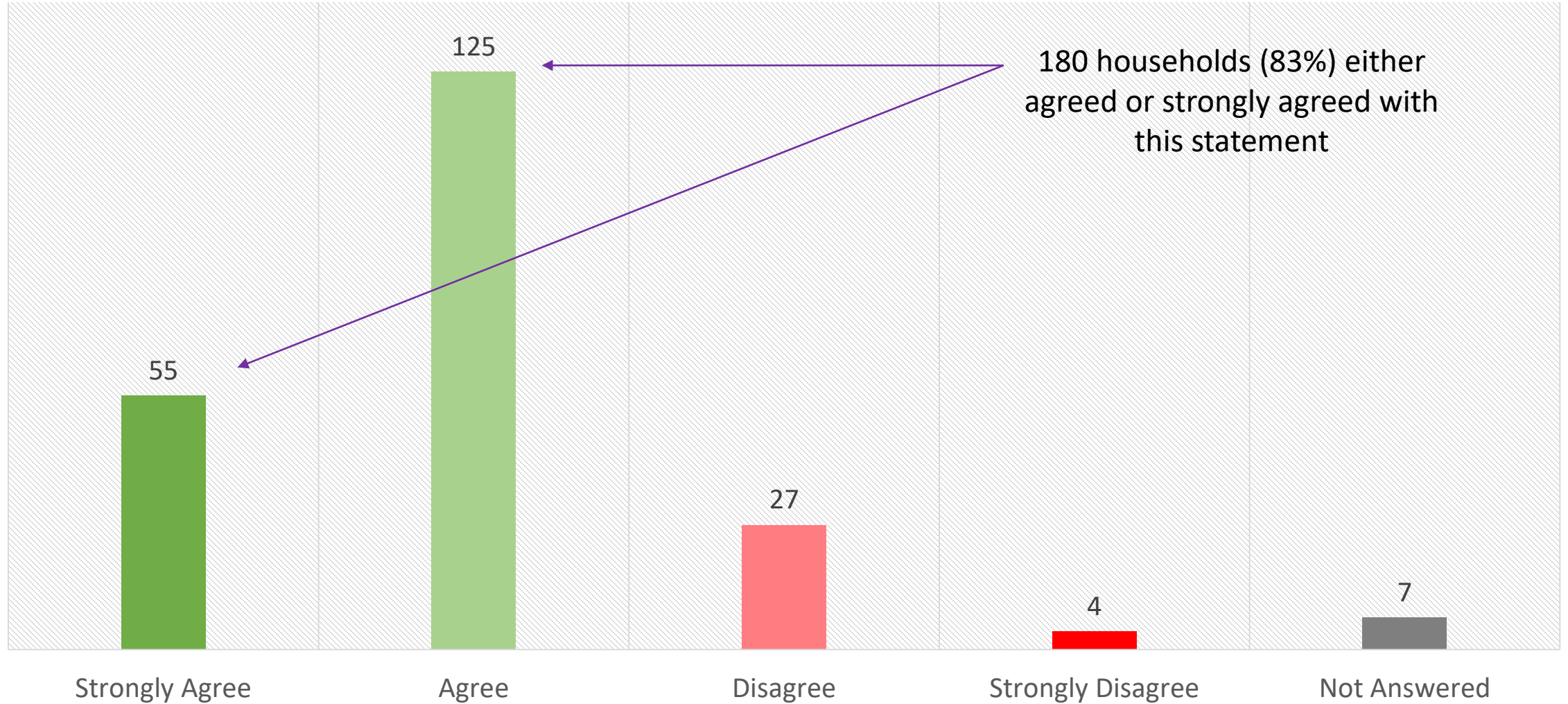
**Statement:** Transport: We have sufficient capacity for current traffic levels.





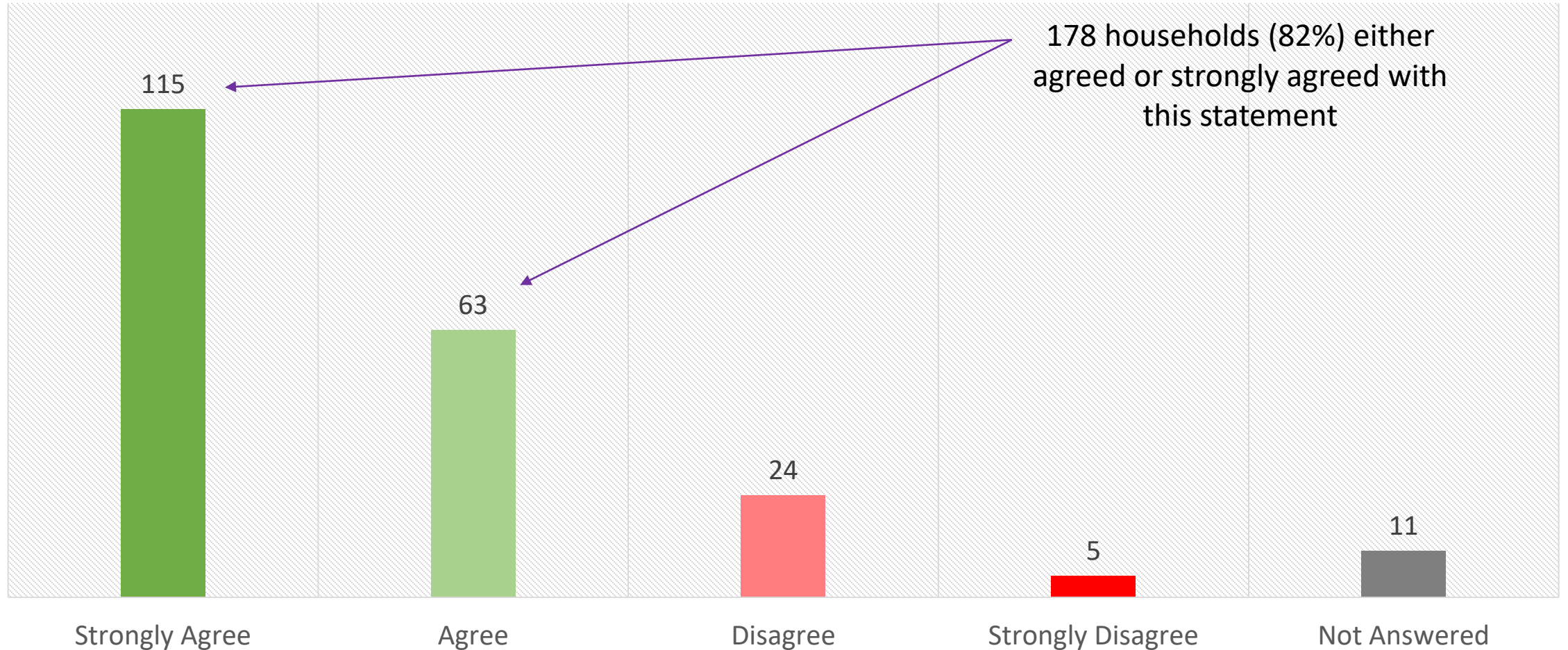
# Public Transport

**Statement:** Transport: More public transport should be encouraged



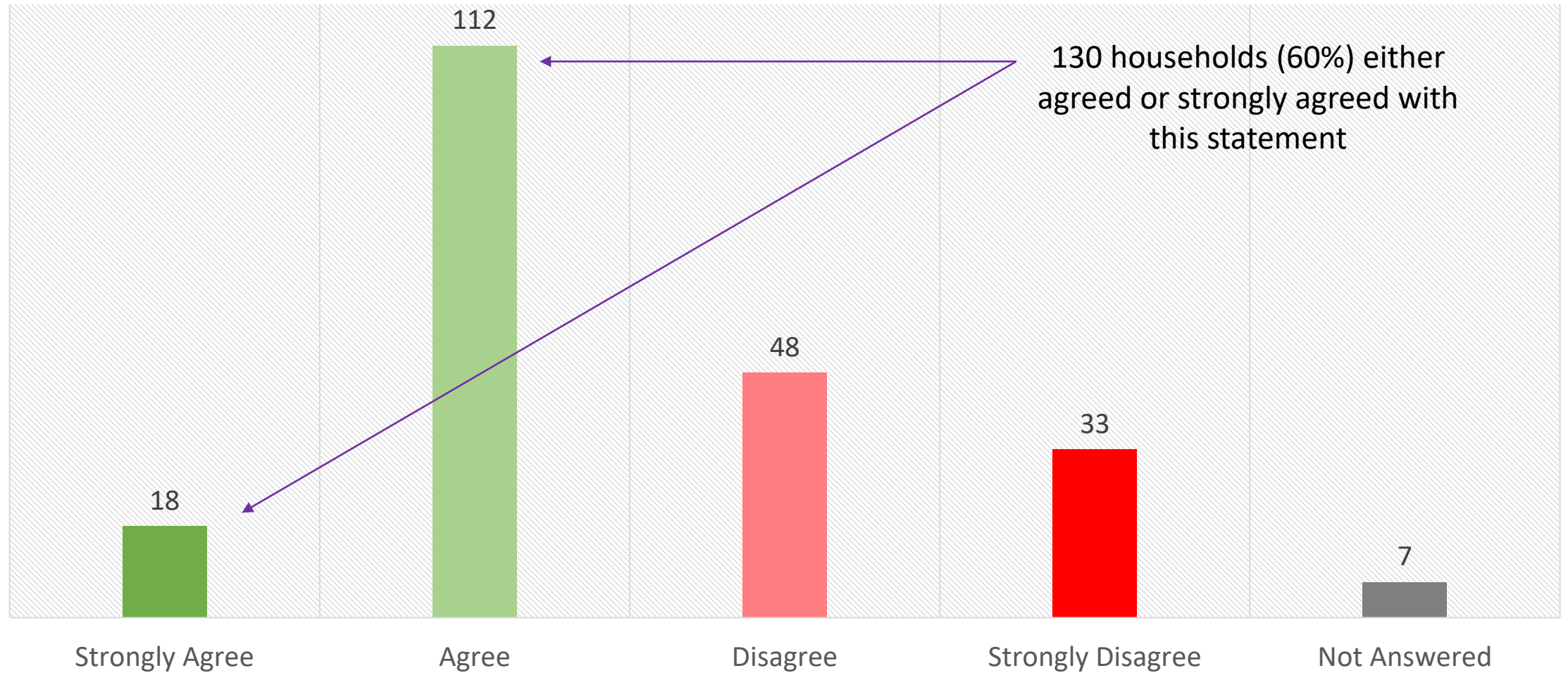
# Parking Restrictions

**Statement:** There should be more parking restrictions e.g. Charlestown School, Tregrehan, Sea Road, Beach Road.



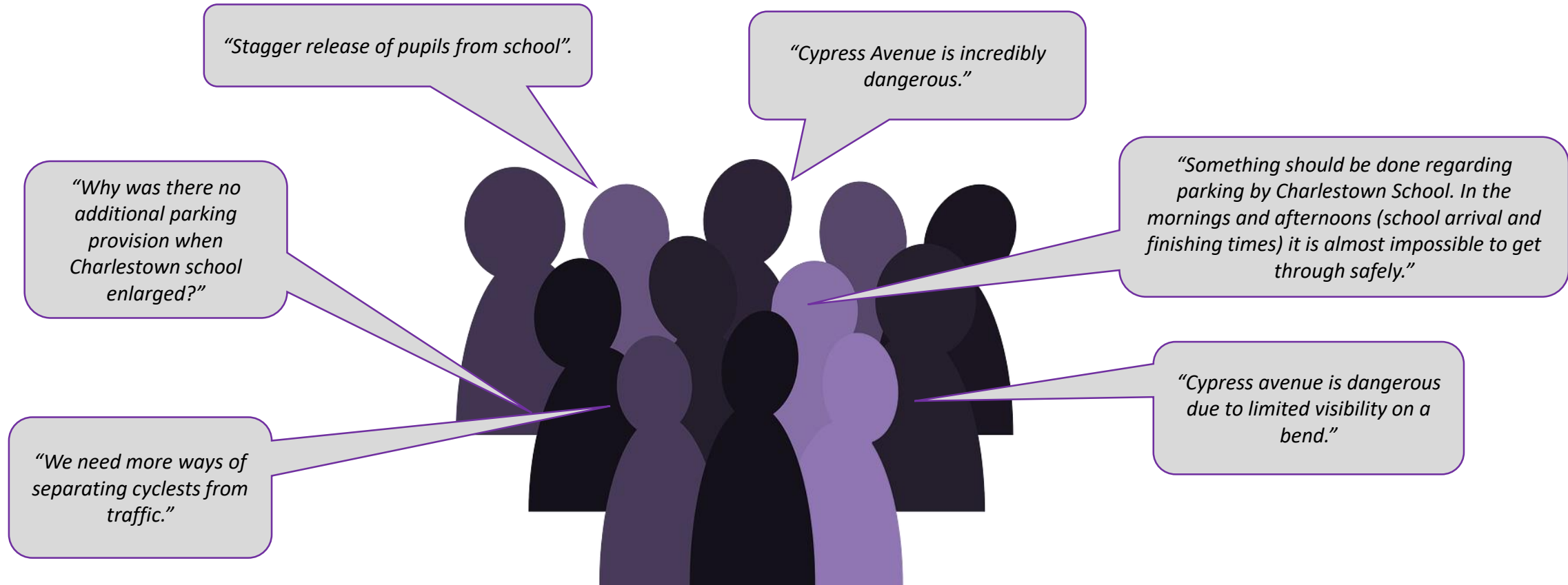
# Traffic Calming

**Statement:** The current traffic calming measures are working e.g. in Tregrehan and Cypress Avenue



# Infrastructure: Additional Comments

A sample of the additional comments made:



## Section Conclusion

**Based on the majority viewpoint, the following conclusion should be taken forward into the Neighbourhood plan:**

- ✓ Opinion is split on road capacity and further investigation may be required;
- ✓ There is strong support for parking restrictions, especially on Beach Road near the school;
- ✓ Cypress Avenue remains an issue, although levels of concern are less than with the first questionnaire.